

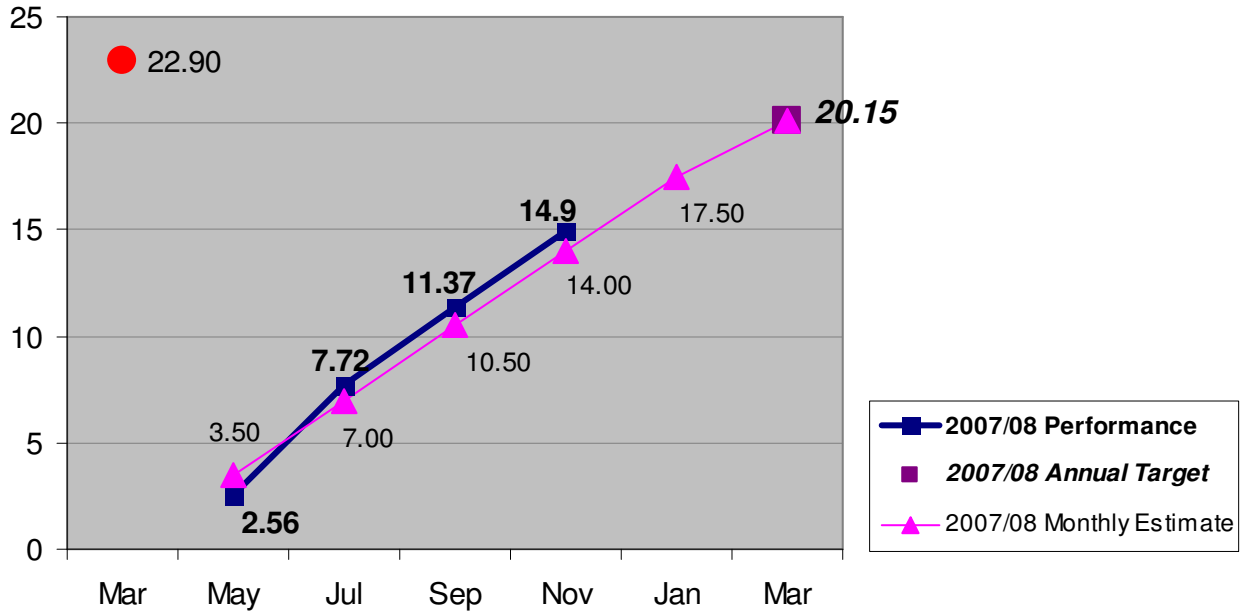
**Tower Hamlets Index  
Performance Charts  
October - November 2007**

Traffic Light

AMBER

Lower Performance is better

### SP101 - Number of violent crimes (common assault Plus ABH/GHB) per 1,000 pop.

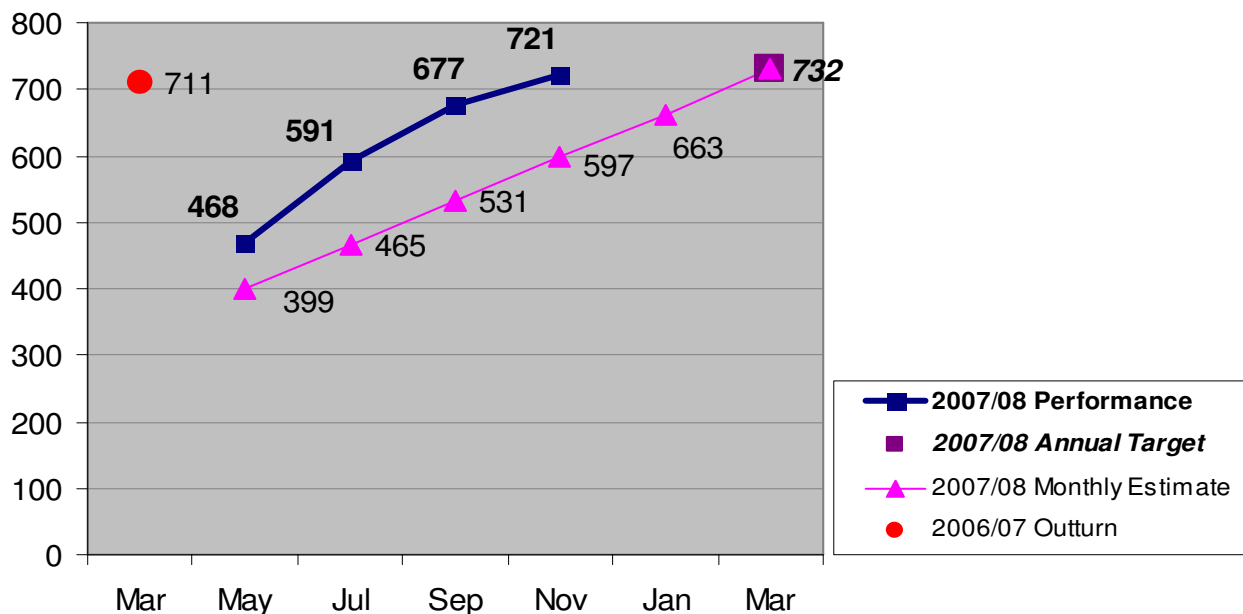


Traffic Light

GREEN

Higher Performance is better

### SP104 - Increased number of under 18s accessing drug treatment

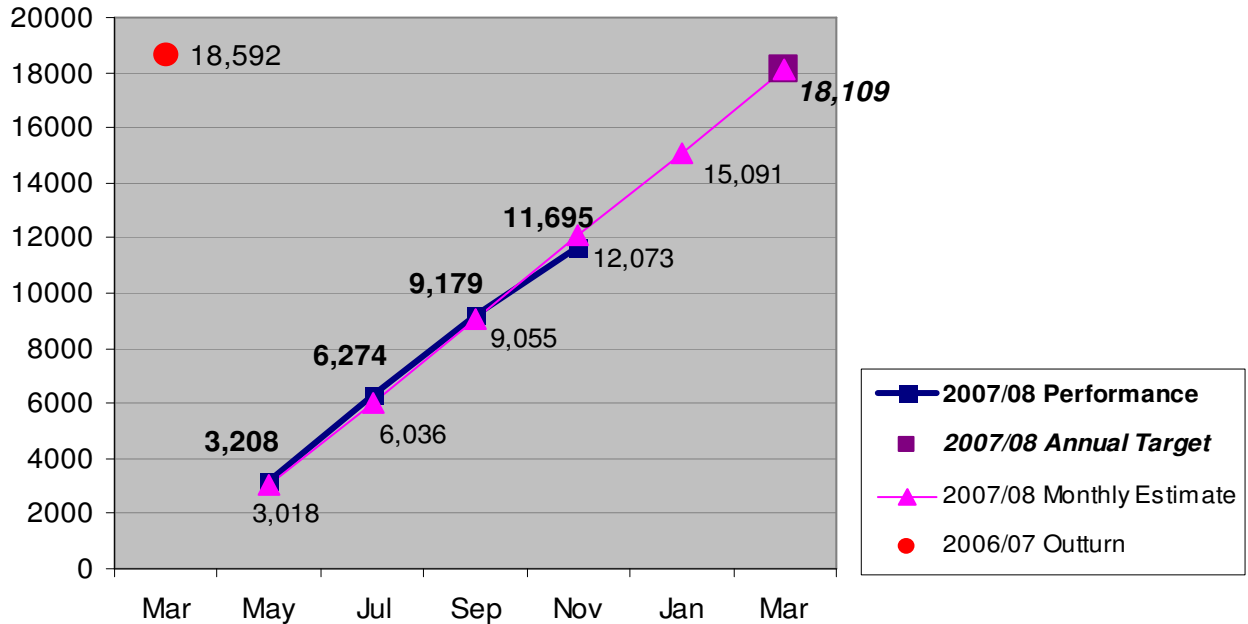


Traffic Light

**GREEN**

Lower Performance is better

### SP105 - Reduction in overall crime rate (BCS Comparator Offences)

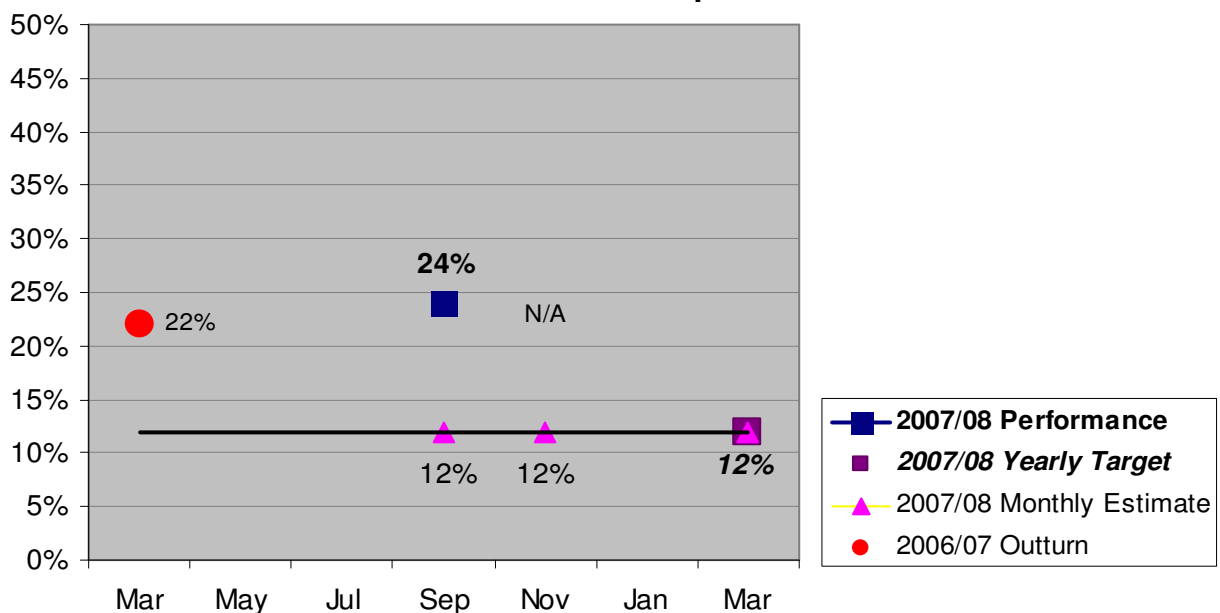


Traffic Light

Available in January

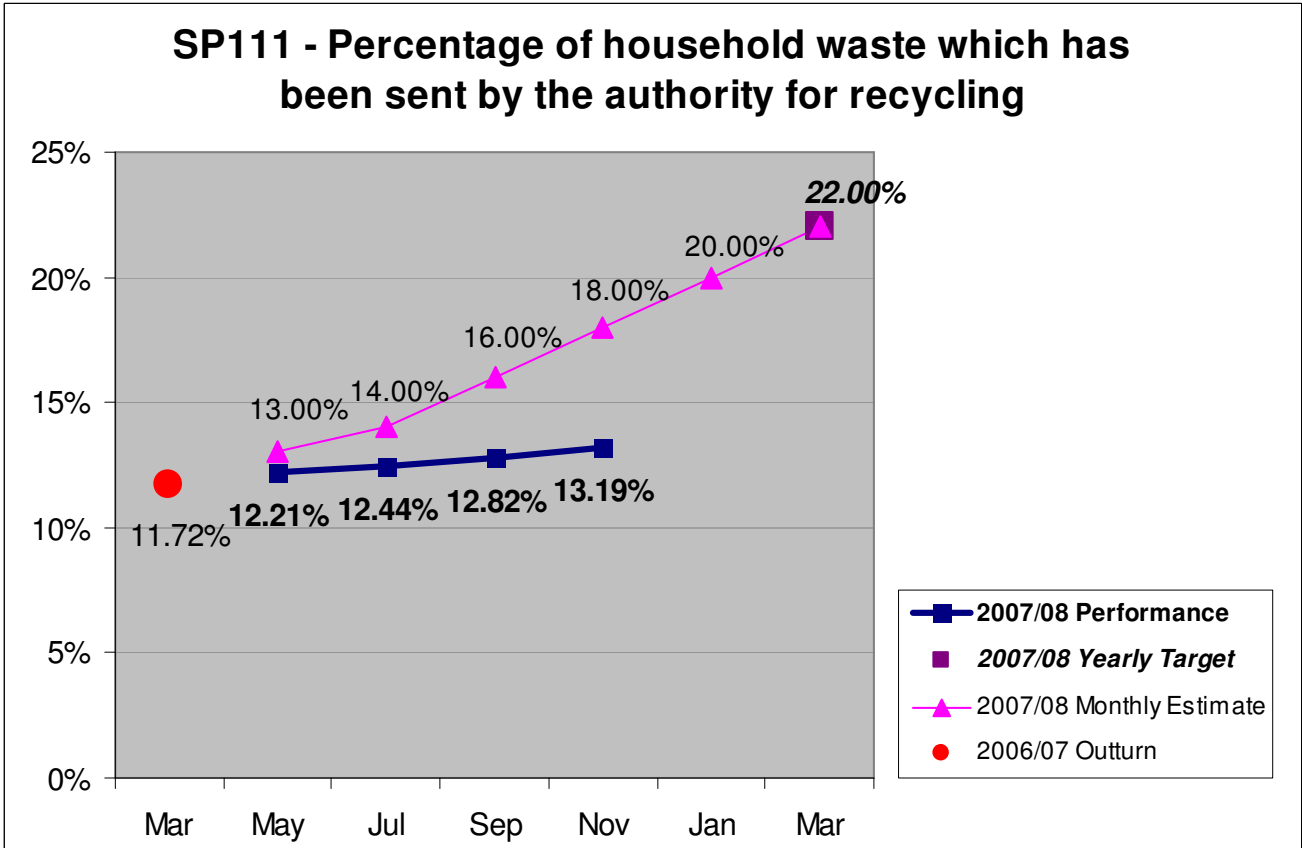
Lower Performance is better

### SP108- The proportion of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level

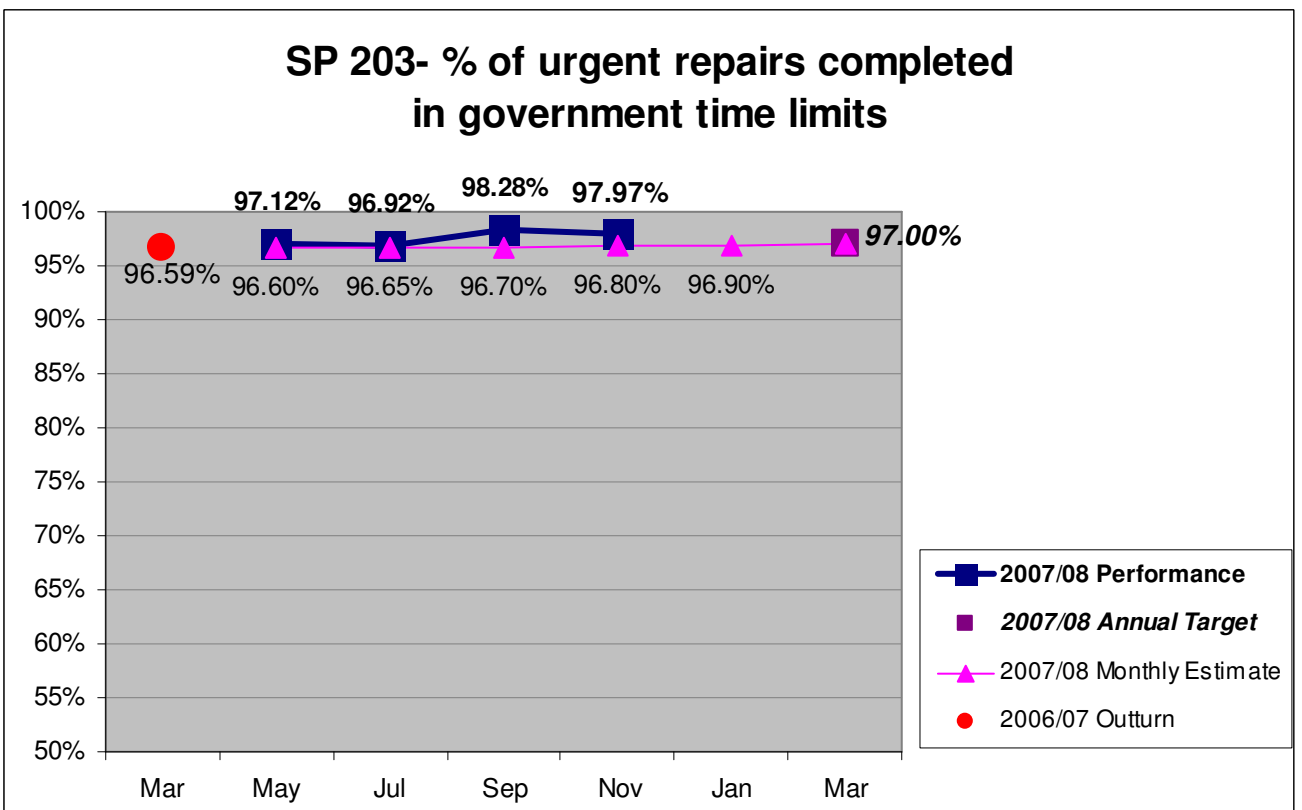




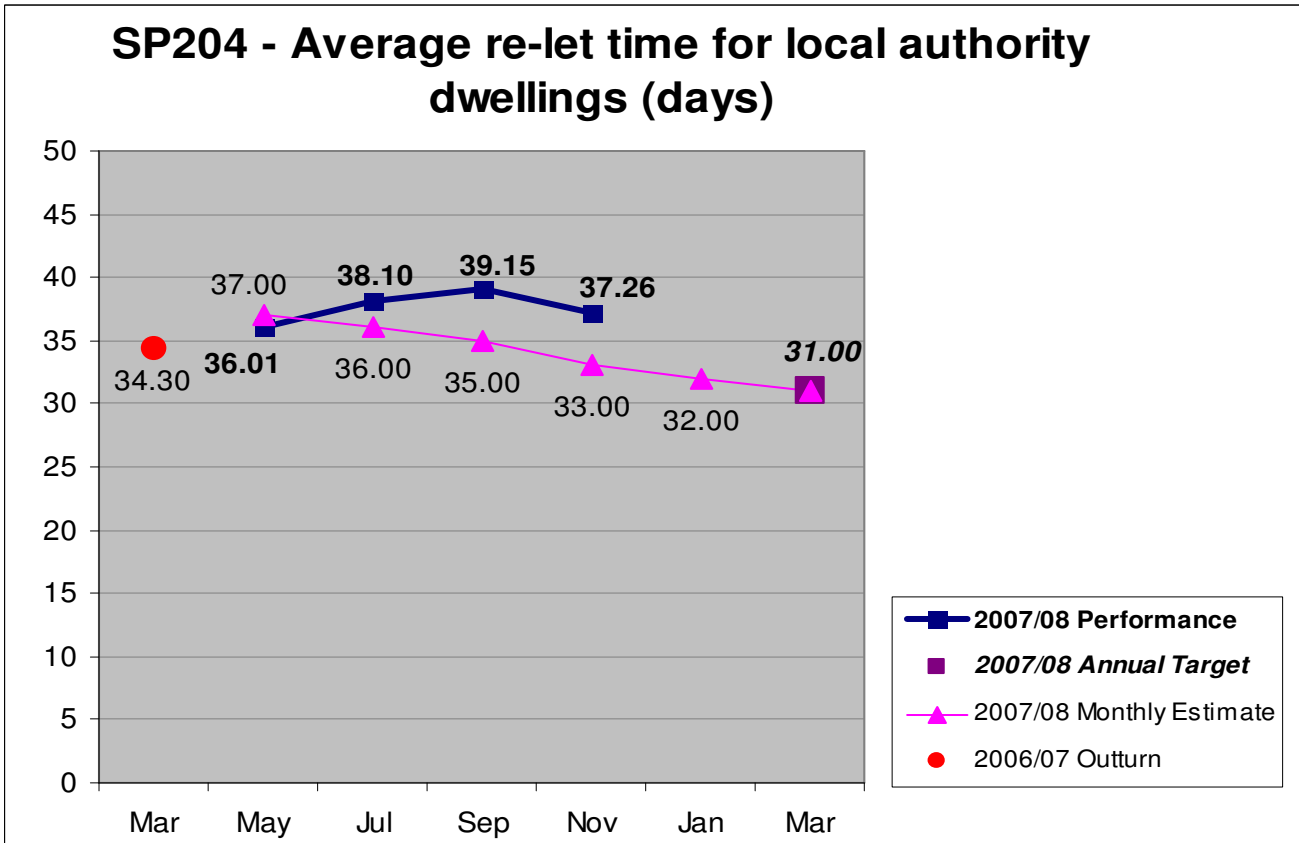
Higher Performance is better



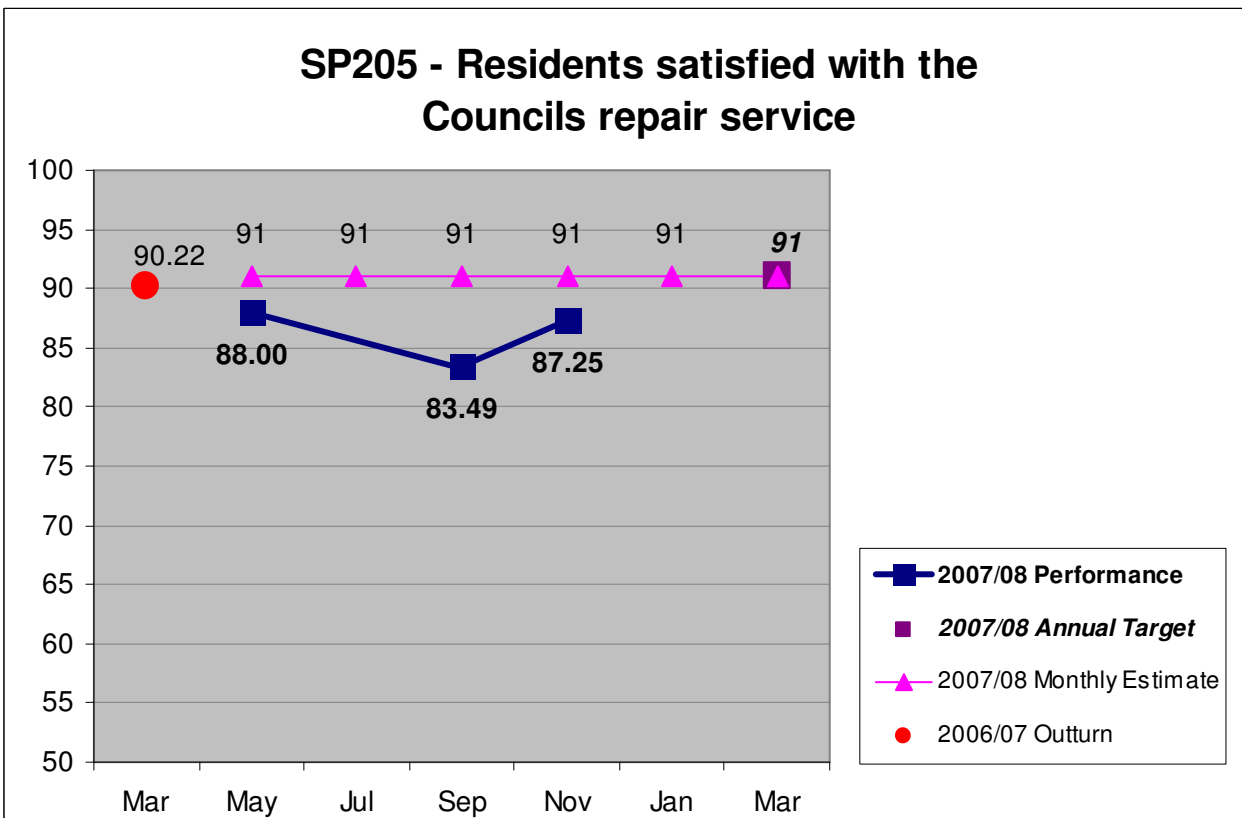
Higher Performance is better



Lower Performance is better



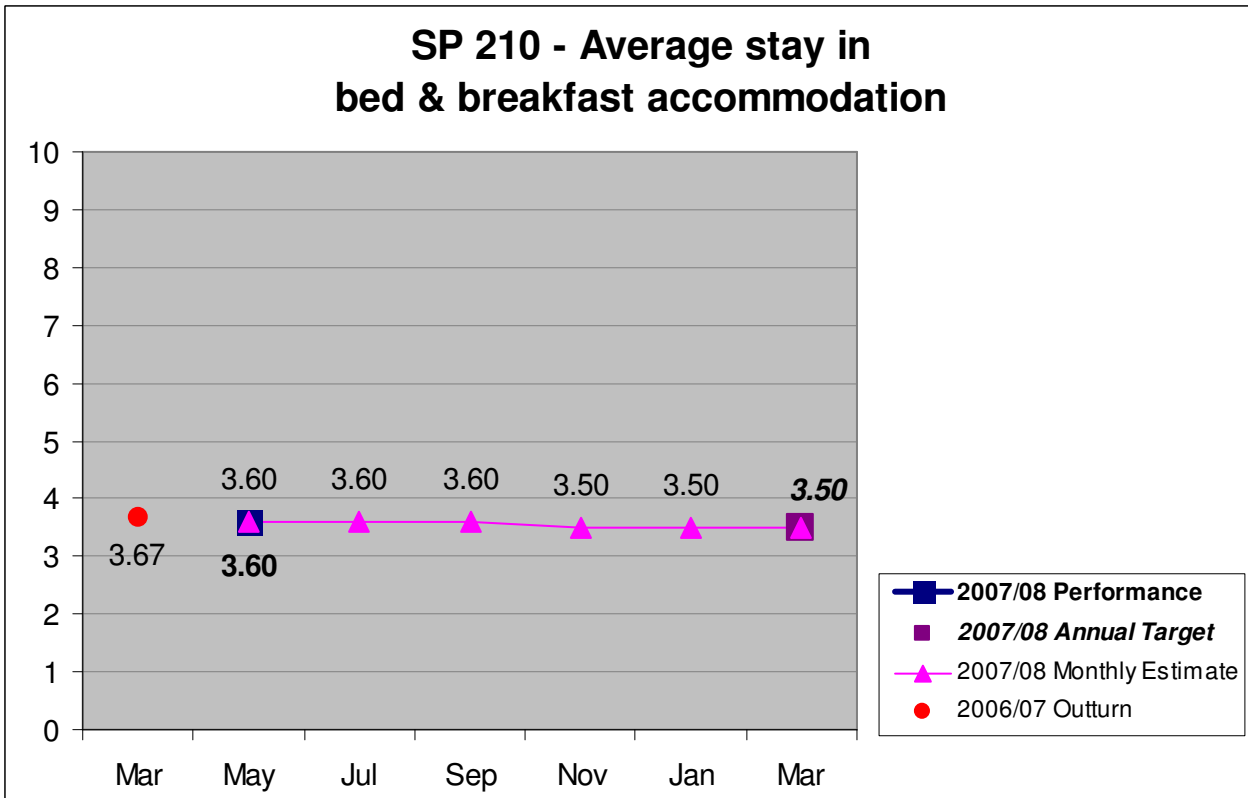
Higher Performance is better



Traffic Light

November data  
not available

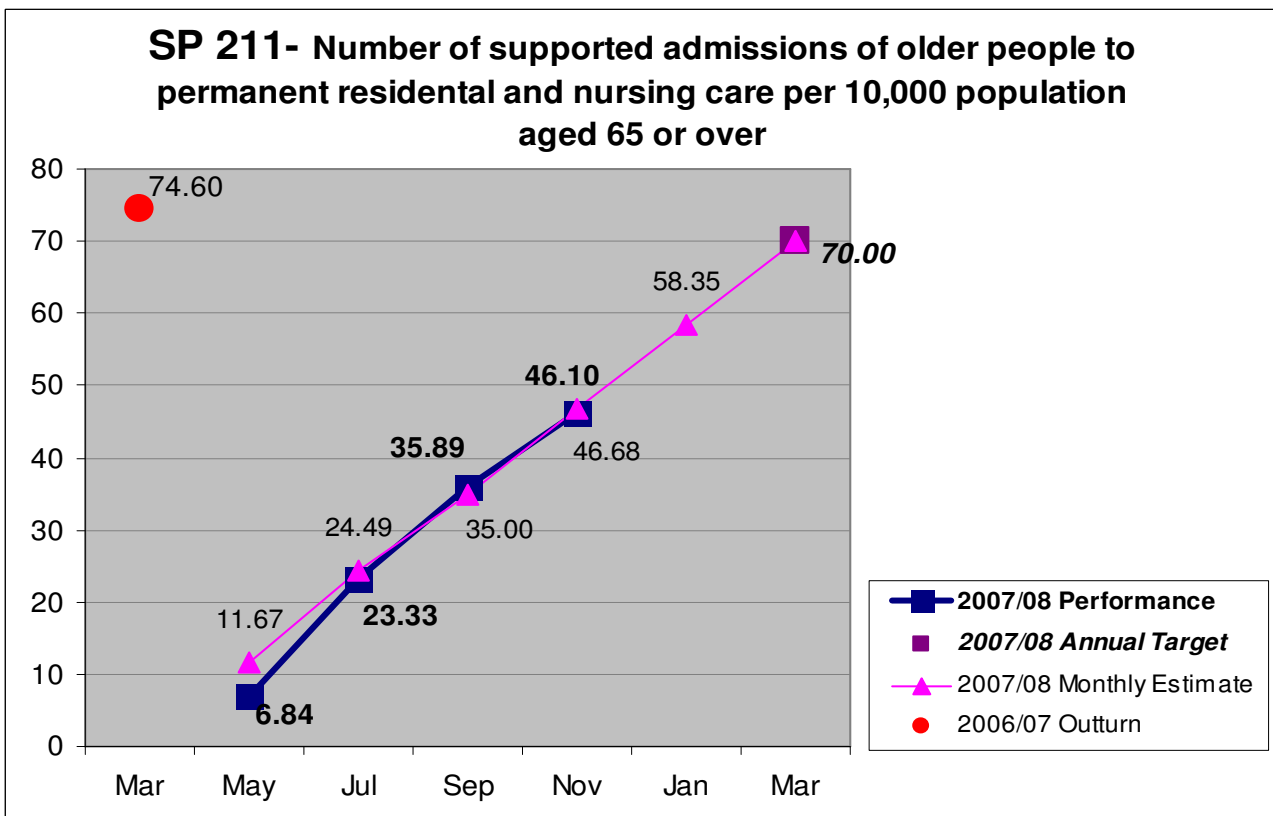
Lower Performance is better



Traffic Light

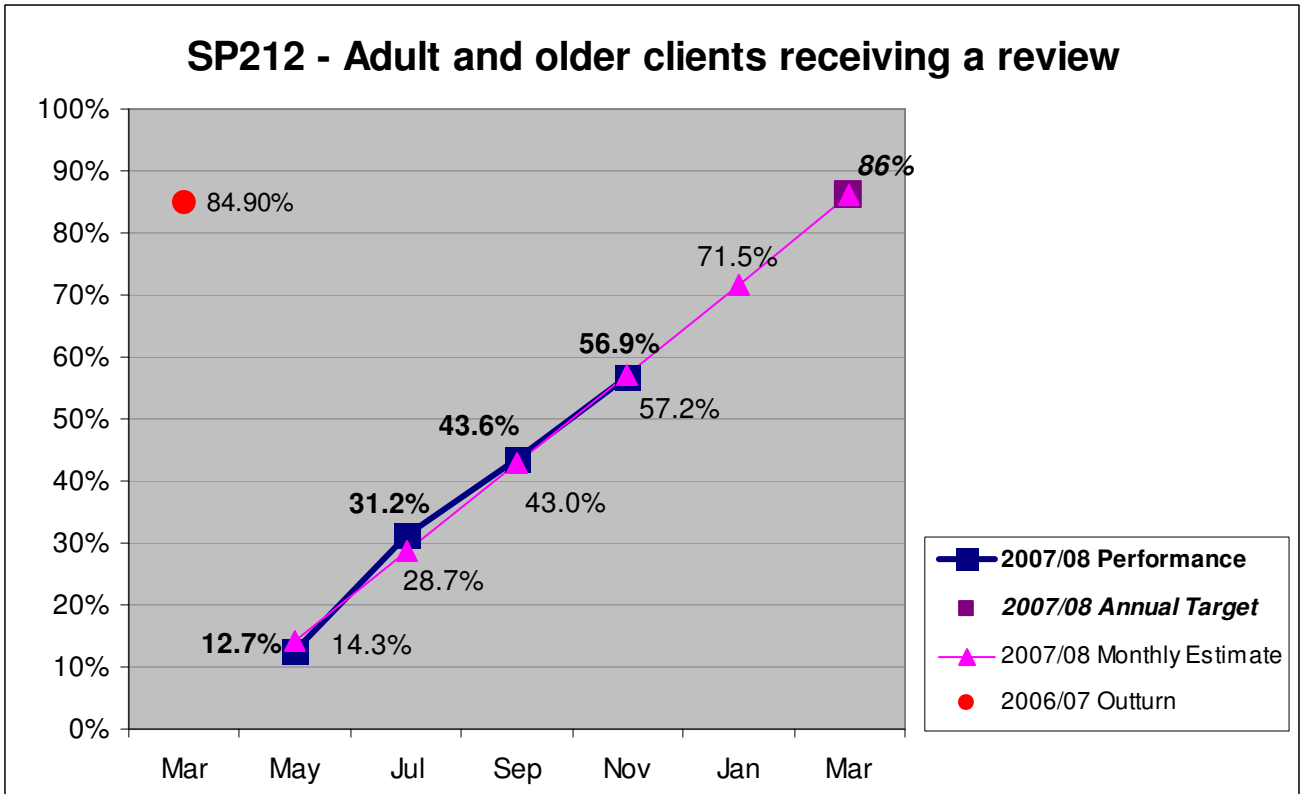
**GREEN**

Lower Performance is better



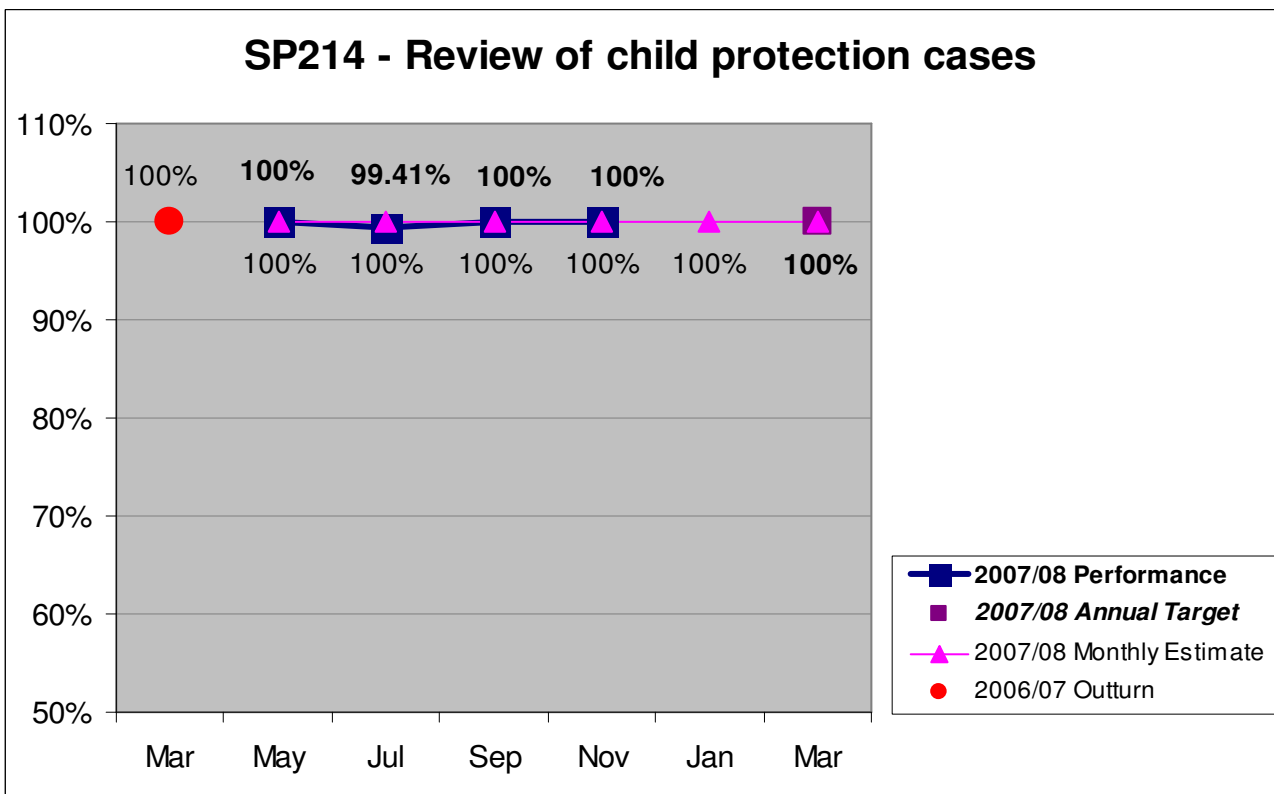
Traffic Light  
**AMBER**

Higher Performance is better



Traffic Light  
**GREEN**

Higher Performance is better

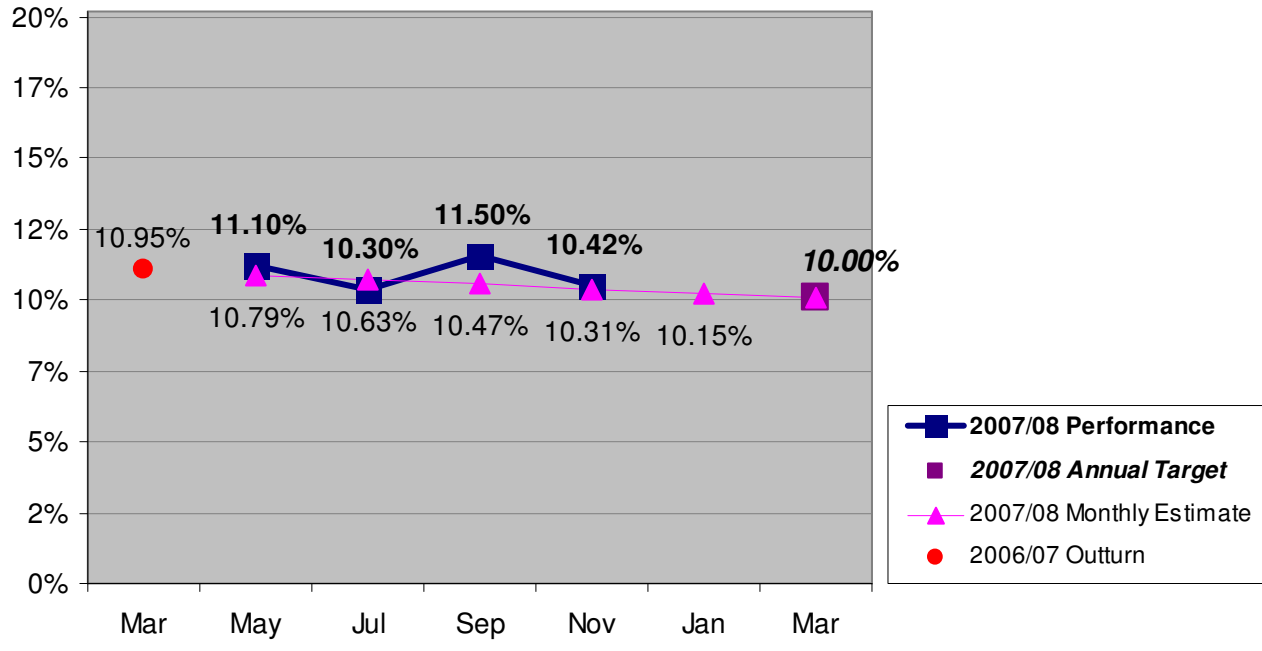


Traffic Light

N/A

Lower Performance is better

### SP215 - % of children looked after at 31 March with three or more placements during the year

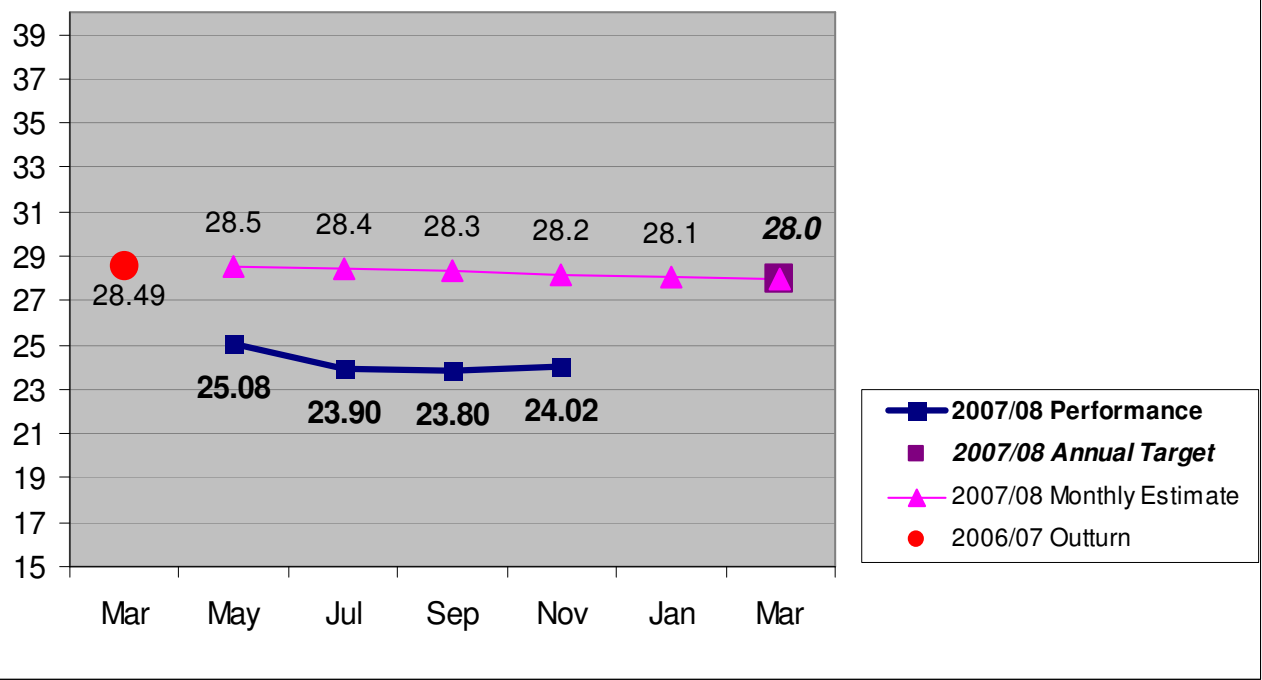


Traffic Light

GREEN

Lower Performance is better

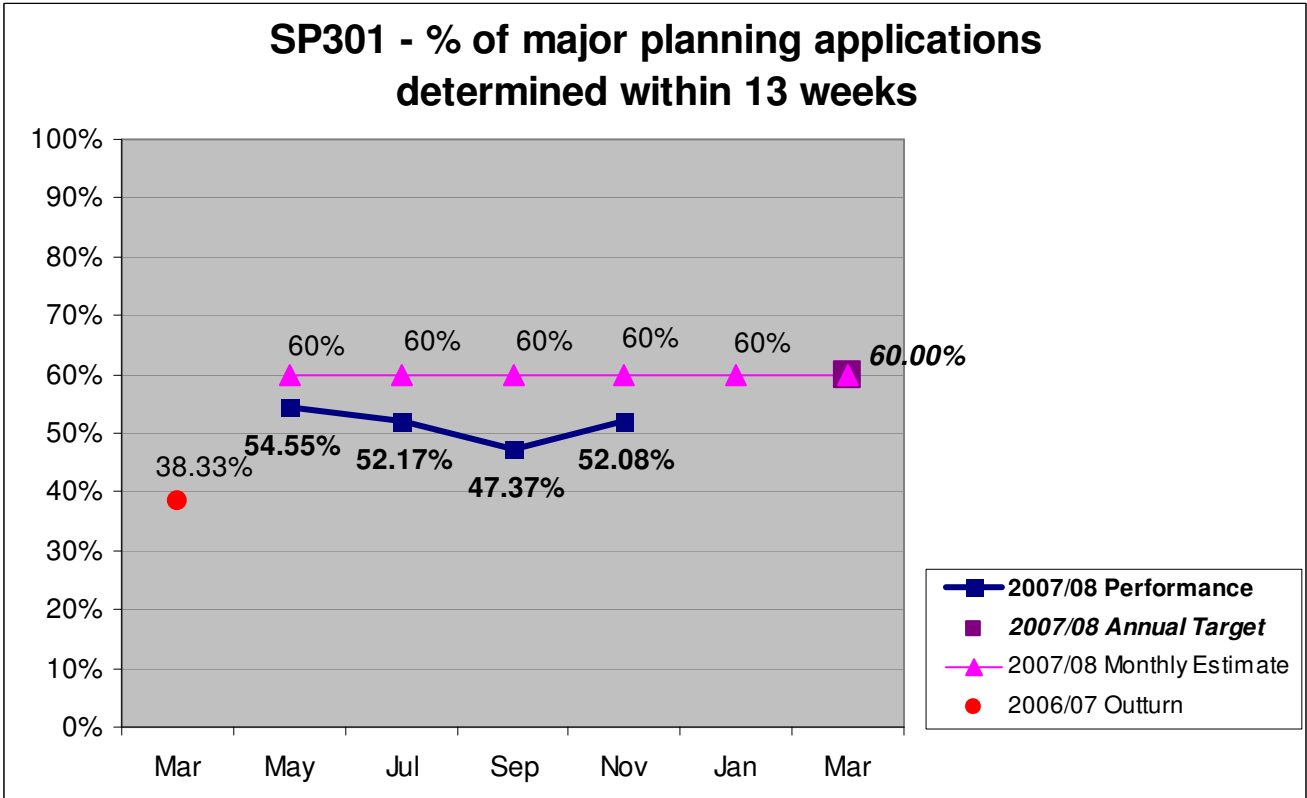
### SP218 - Average time for processing new housing benefit and council tax benefit claims (days)





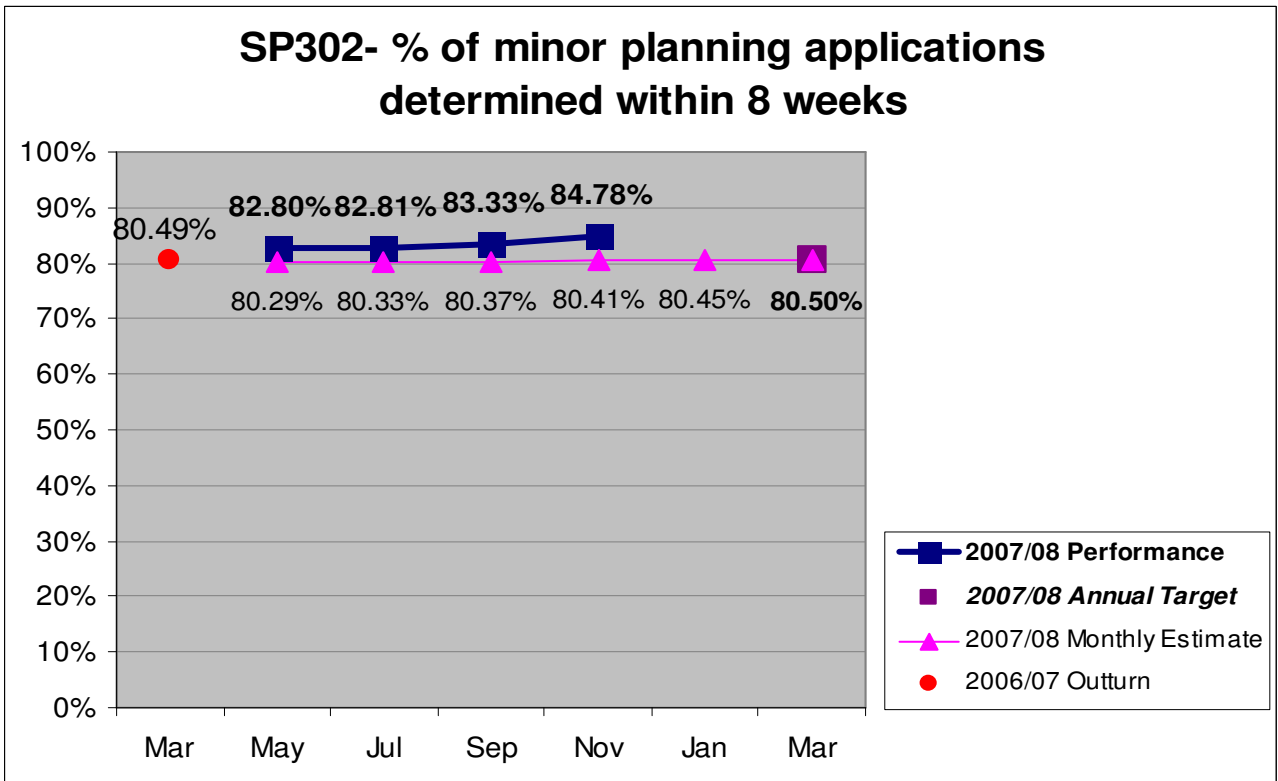
Traffic Light  
**RED**

Higher Performance is better



Traffic Light  
**GREEN**

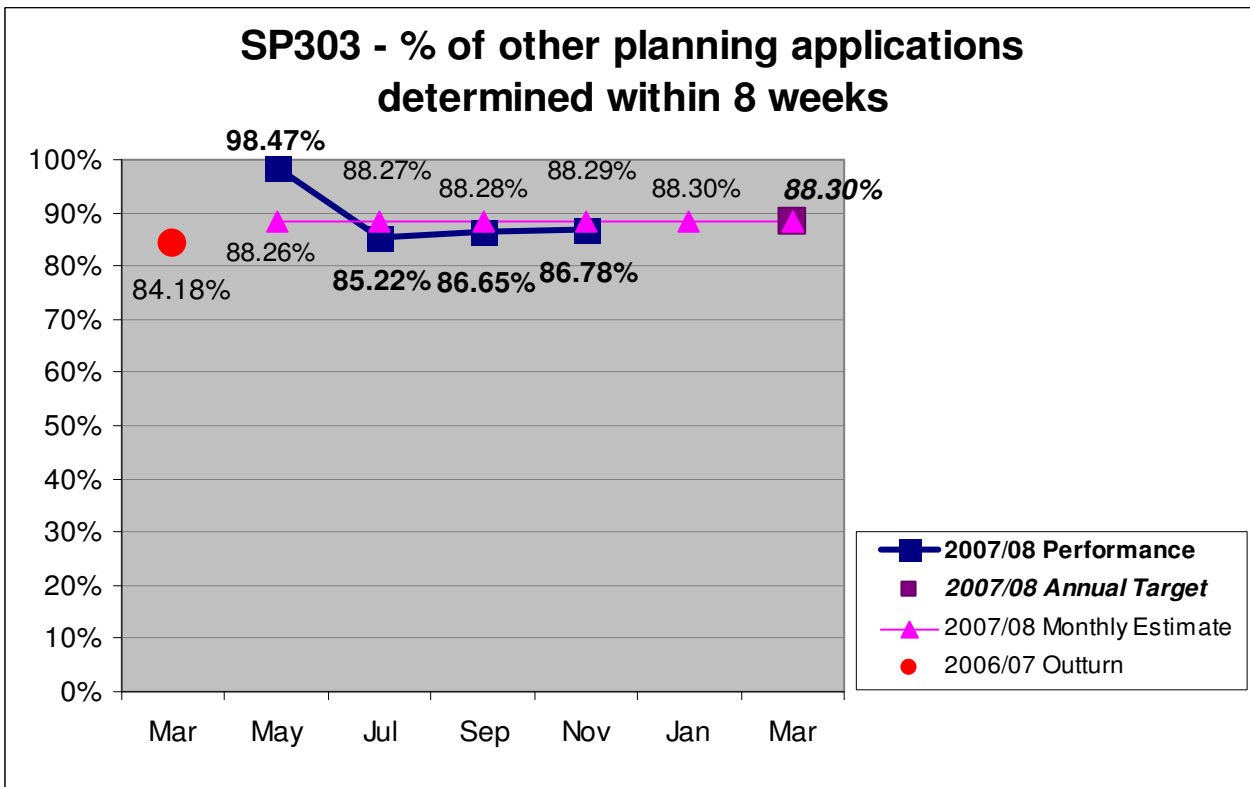
Higher Performance is better



Traffic Light

AMBER

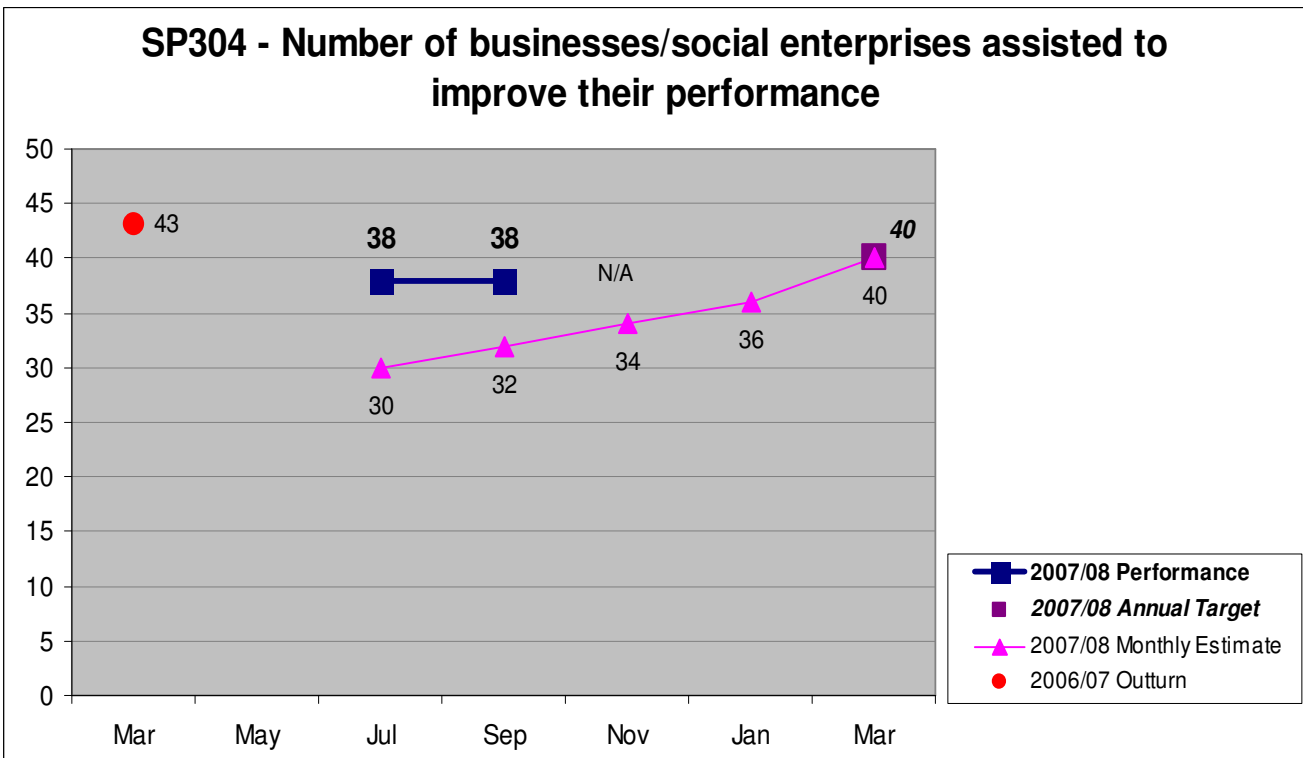
Higher Performance is better



Traffic Light

Available in January

Higher Performance is better

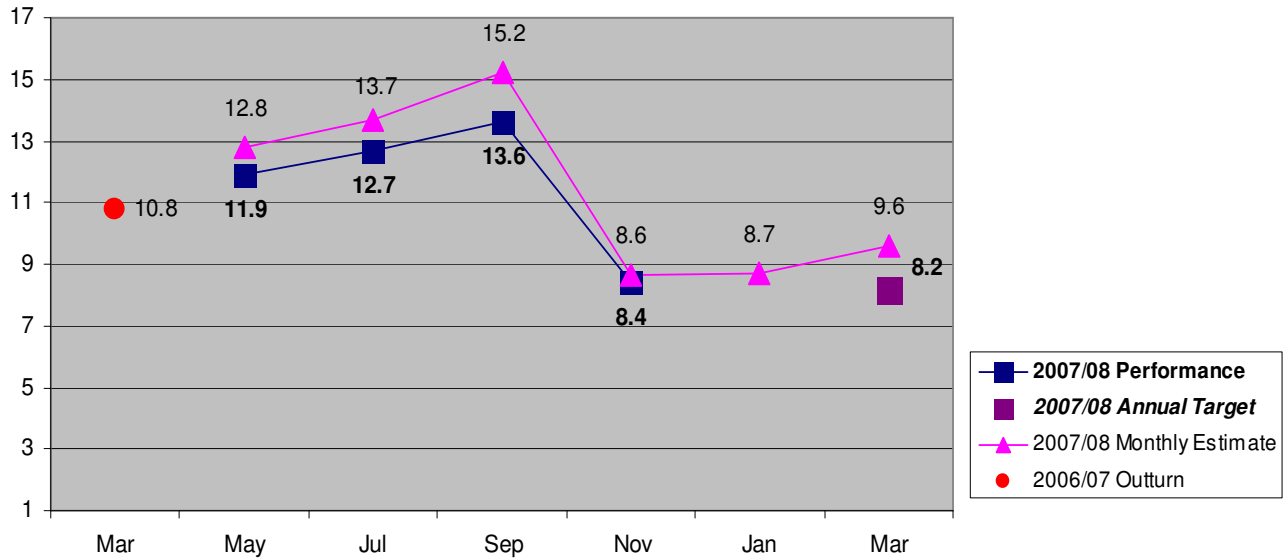


Traffic Light

**GREEN**

Lower Performance is better

### SP 306 - % of young people in Tower Hamlets aged 16-18 not in education, employment or training

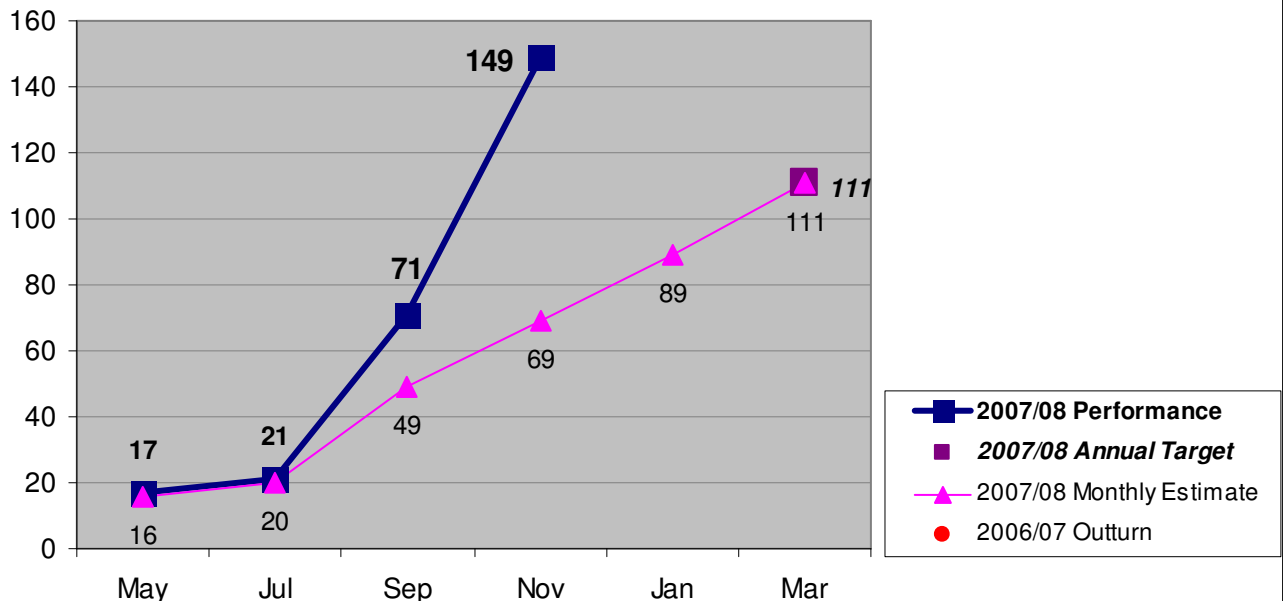


Traffic Light

**GREEN**

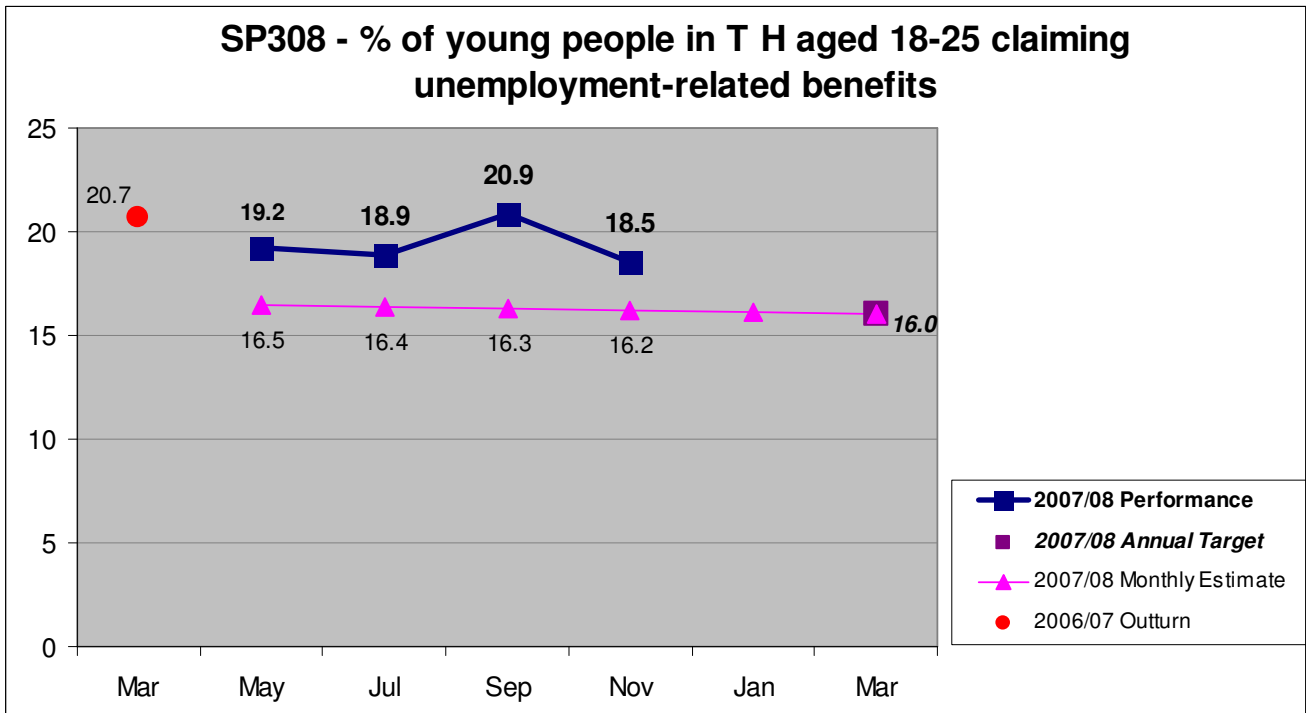
Higher Performance is better

### SP307 - Number of people aged 24 and under in receipt of Jobseekers Allowance (and not New Deal) helped into paid employment



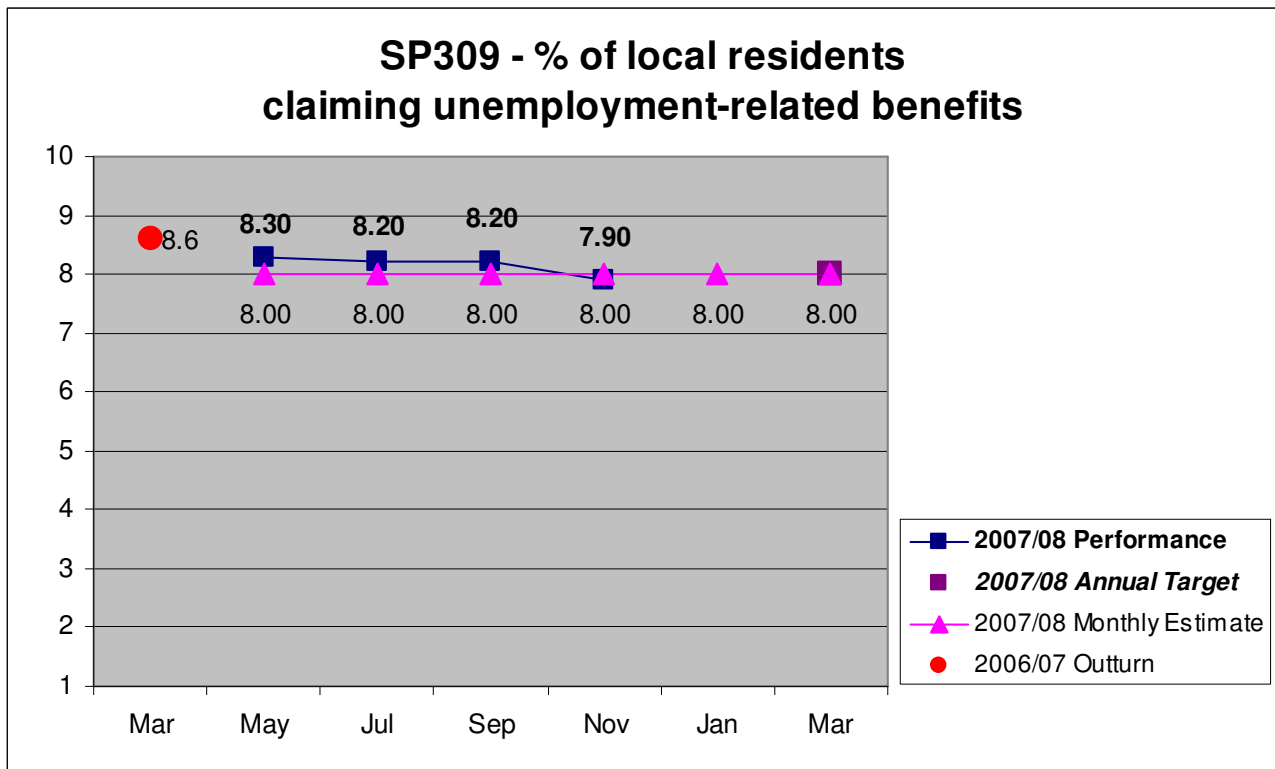
Traffic Light  
**RED**

Lower Performance is better



Traffic Light  
**GREEN**

Lower Performance is better

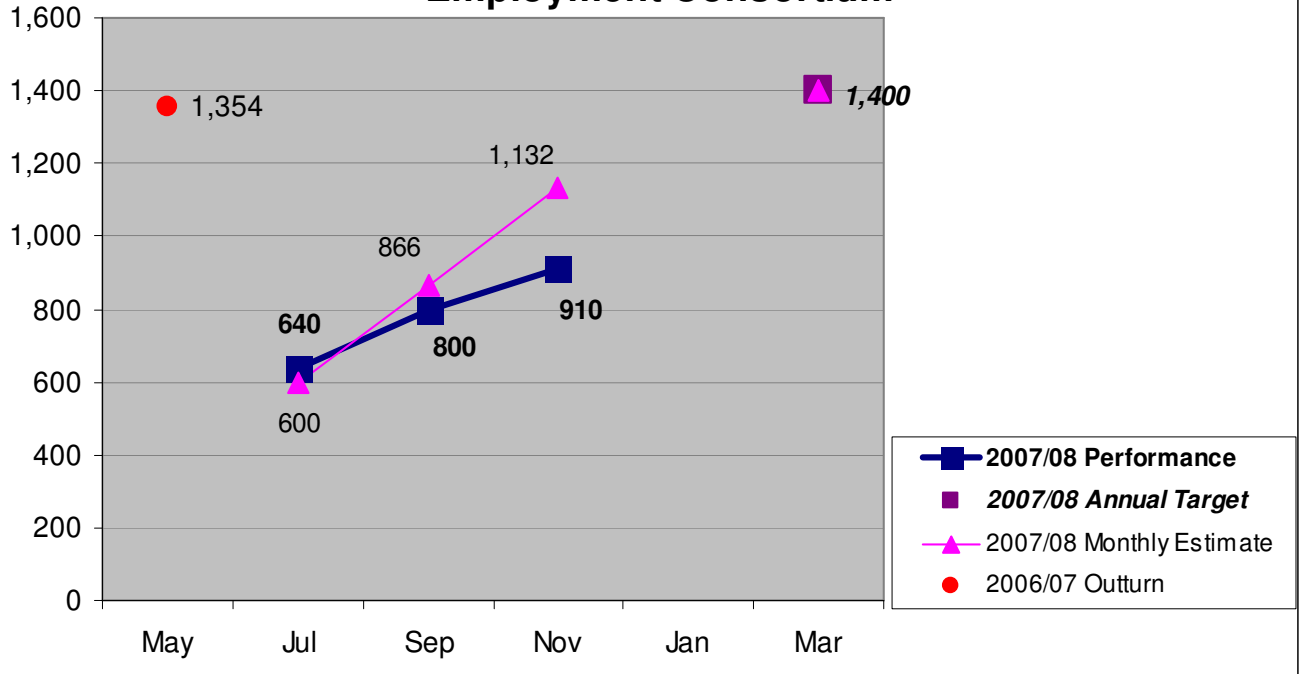


Traffic Light

AMBER

Higher Performance is better

### SP310- Increased supply of employment opportunities in key growth sectors prompted directly through the Employment Consortium

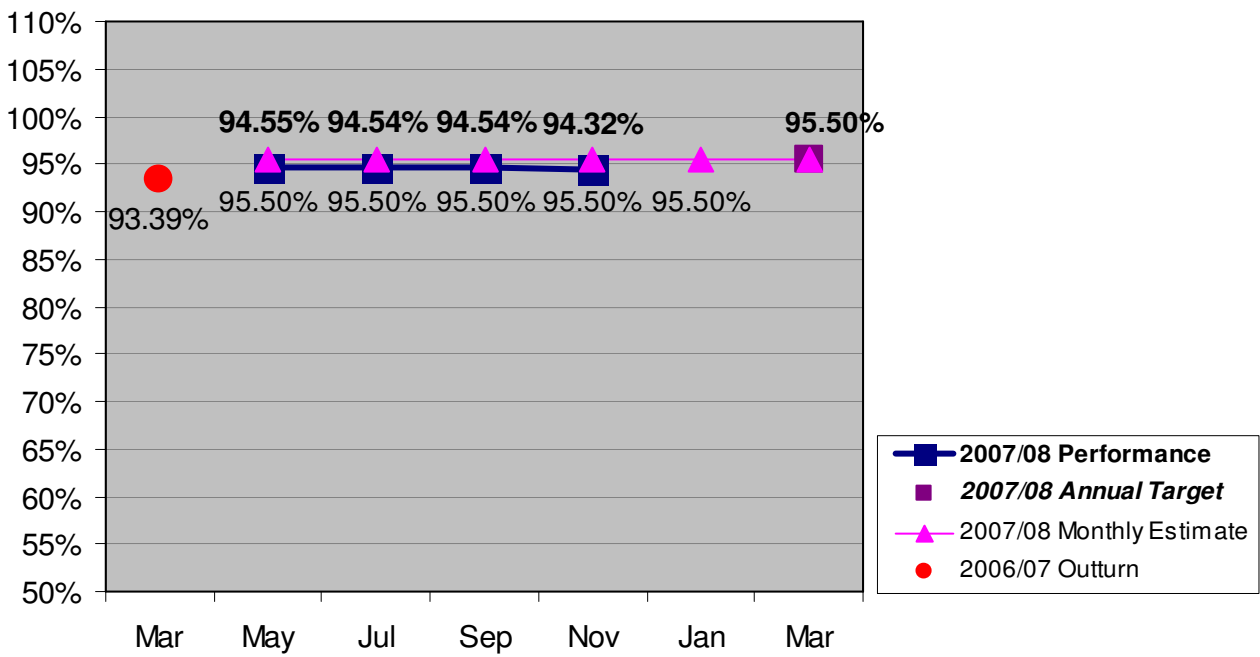


Traffic Light

RED

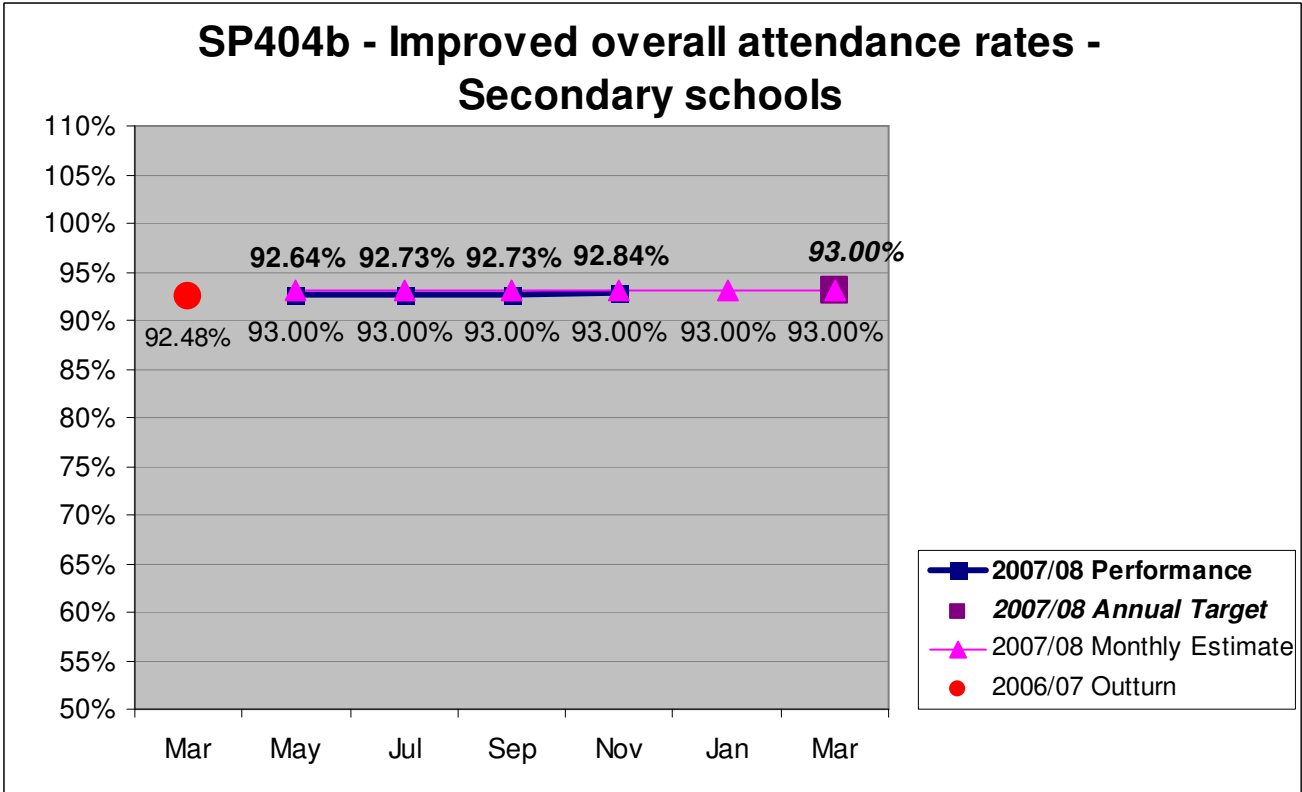
Higher Performance is better

### SP404a - Improved overall attendance rates at primary schools

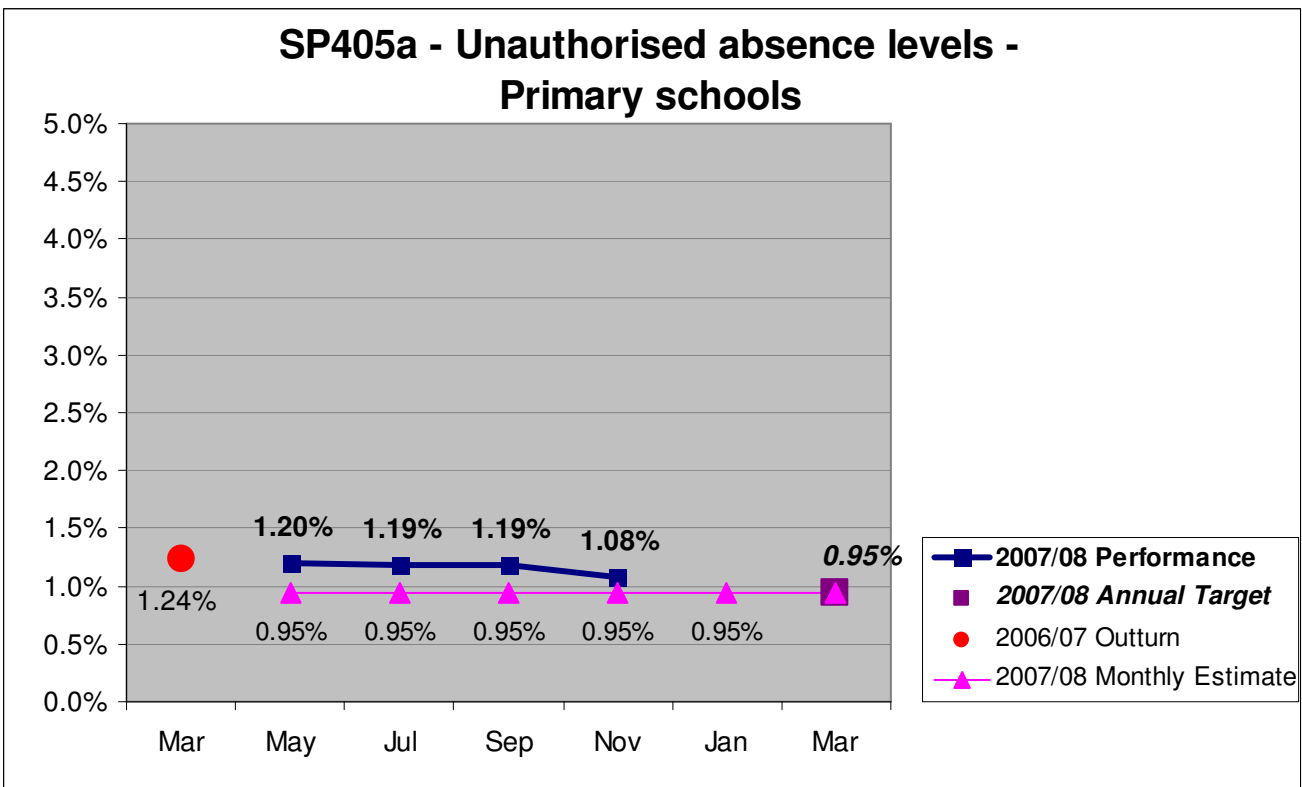




Higher Performance is better



Lower Performance is better

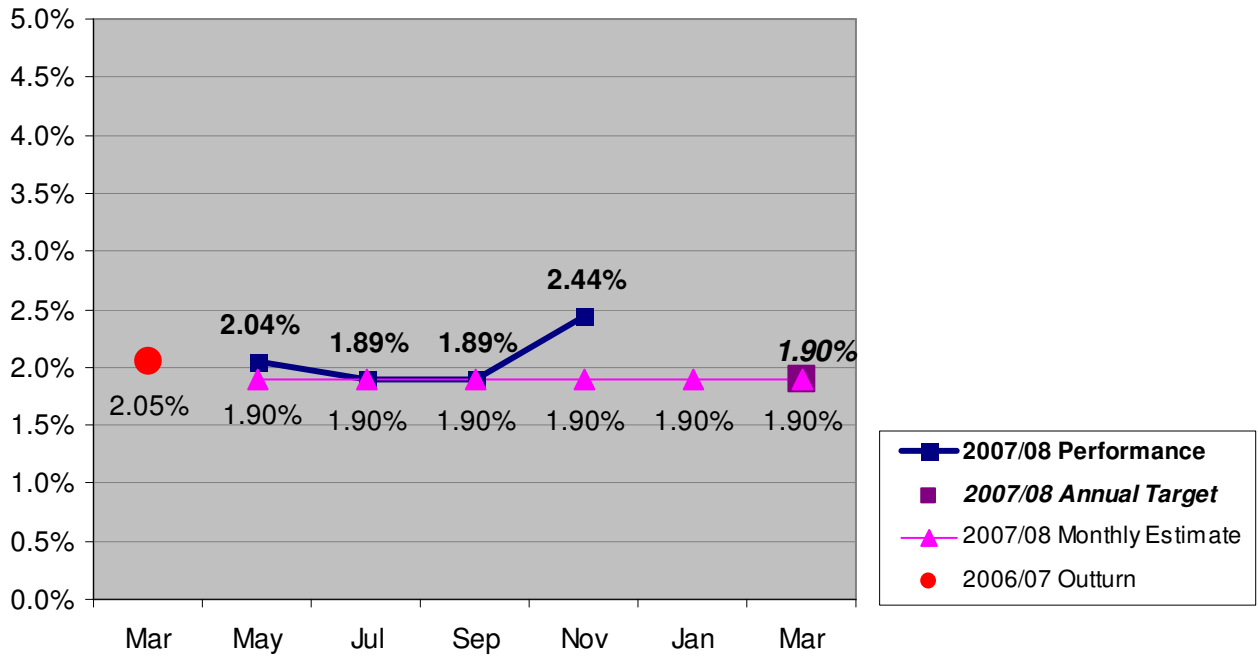


Traffic Light

AMBER

Lower Performance is better

### SP405b - Unauthorised absence levels - Secondary schools

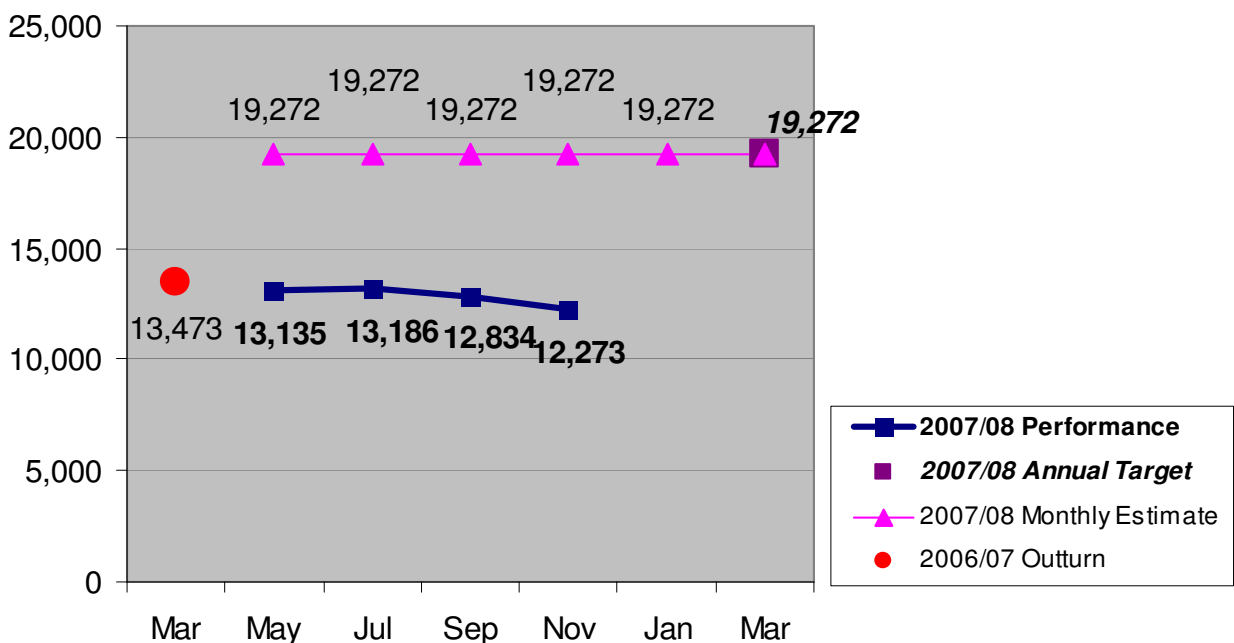


Traffic Light

AMBER

Higher Performance is better

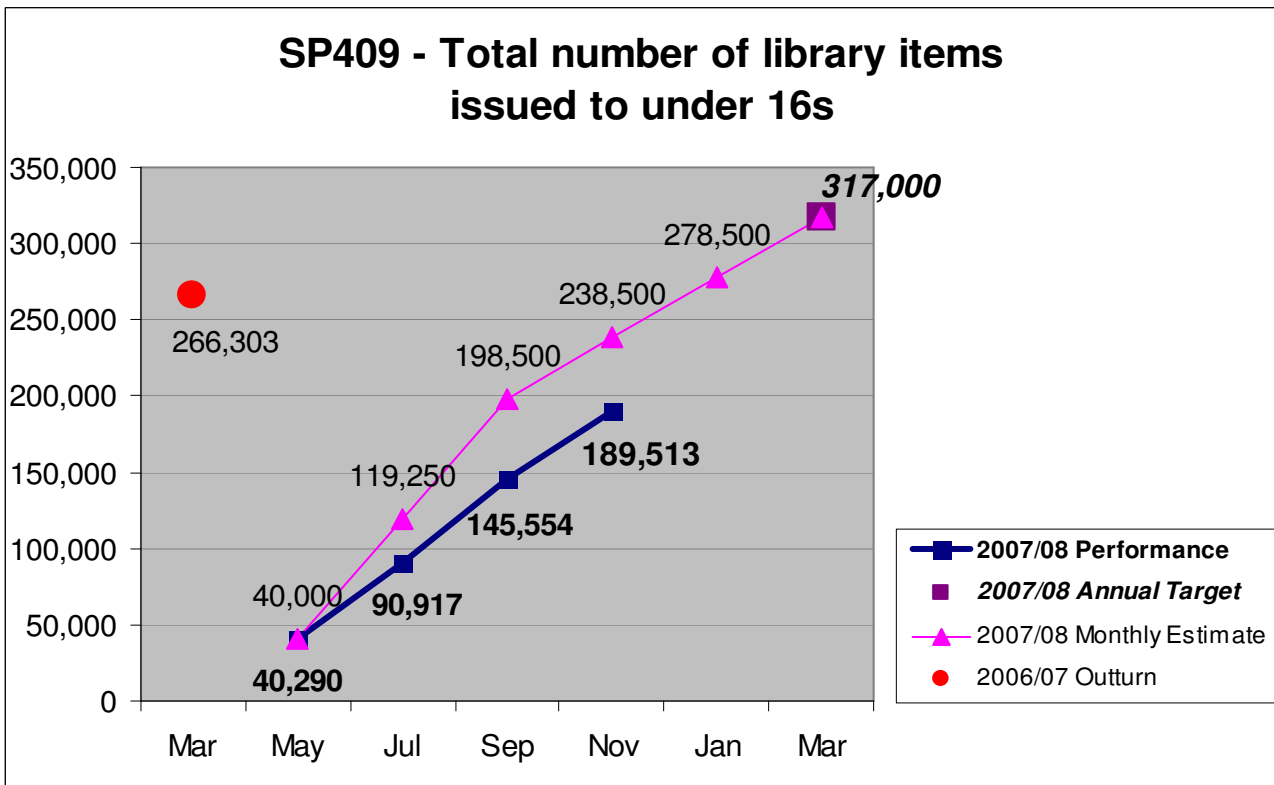
### SP408 - Number of under 16s who are active users of the Council's Idea Stores & libraries -



Traffic Light

AMBER

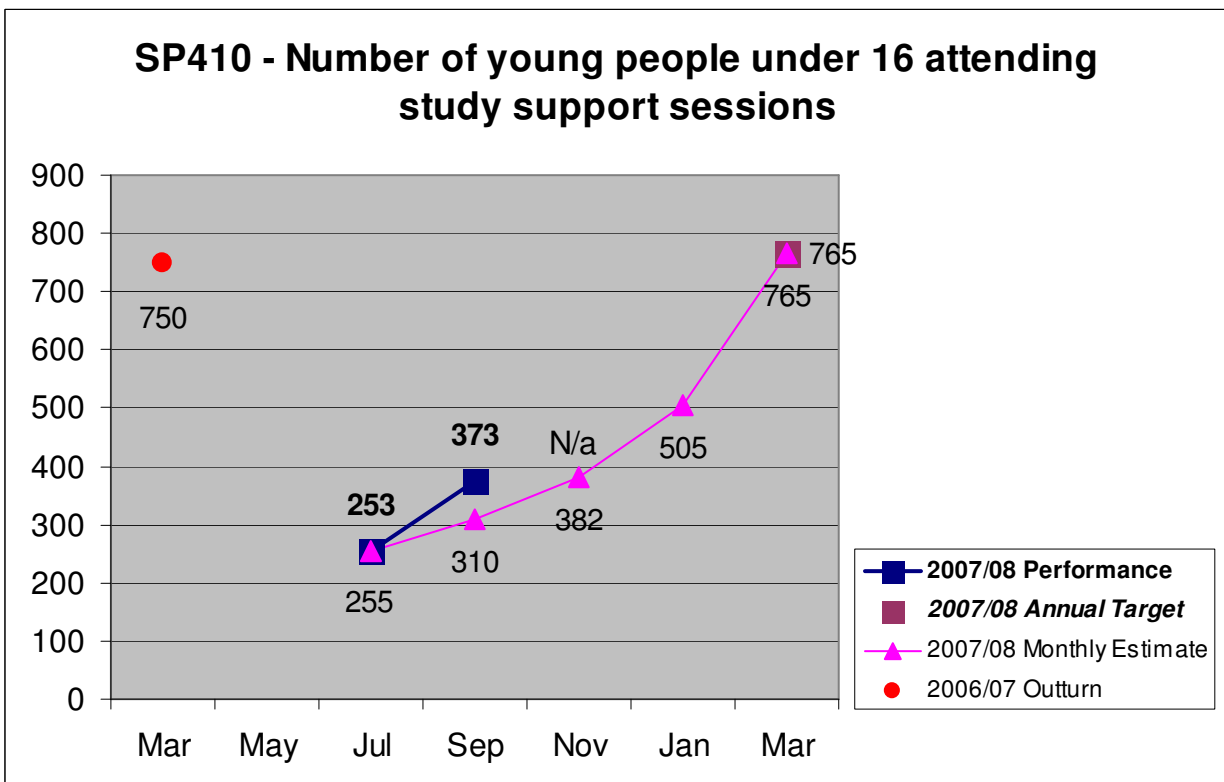
Higher Performance is better



Traffic Light

N/A

Higher Performance is better



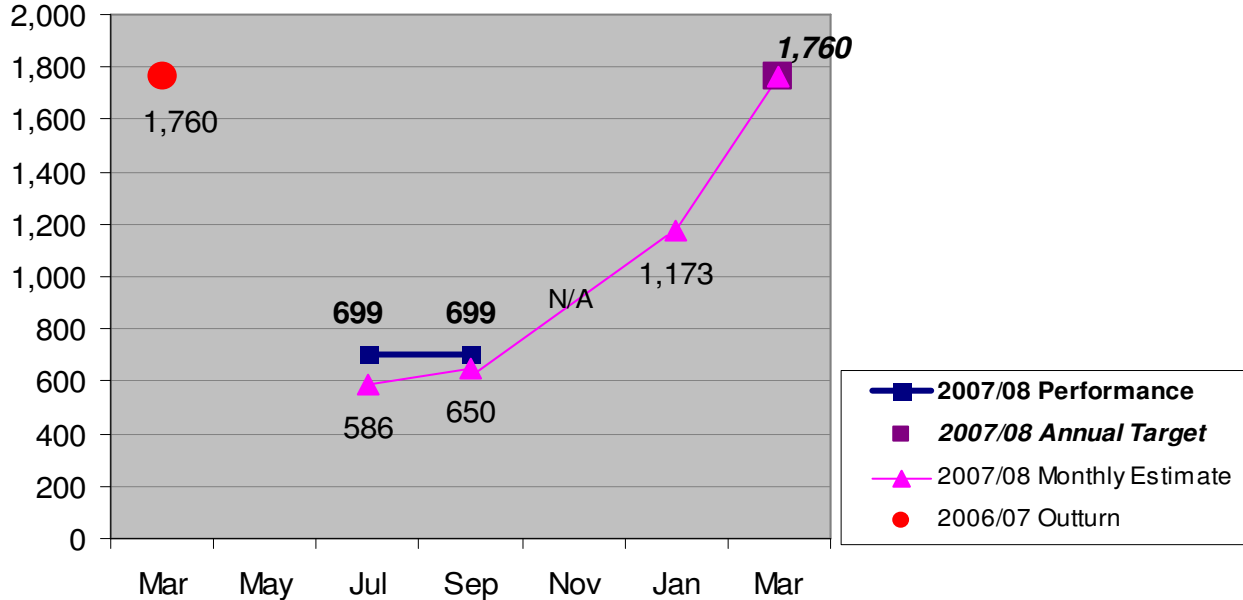


Traffic Light

N/A

Higher Performance is better

### SP411 - Total number of under 19s completing a course in Idea Stores, libraries and learning centres

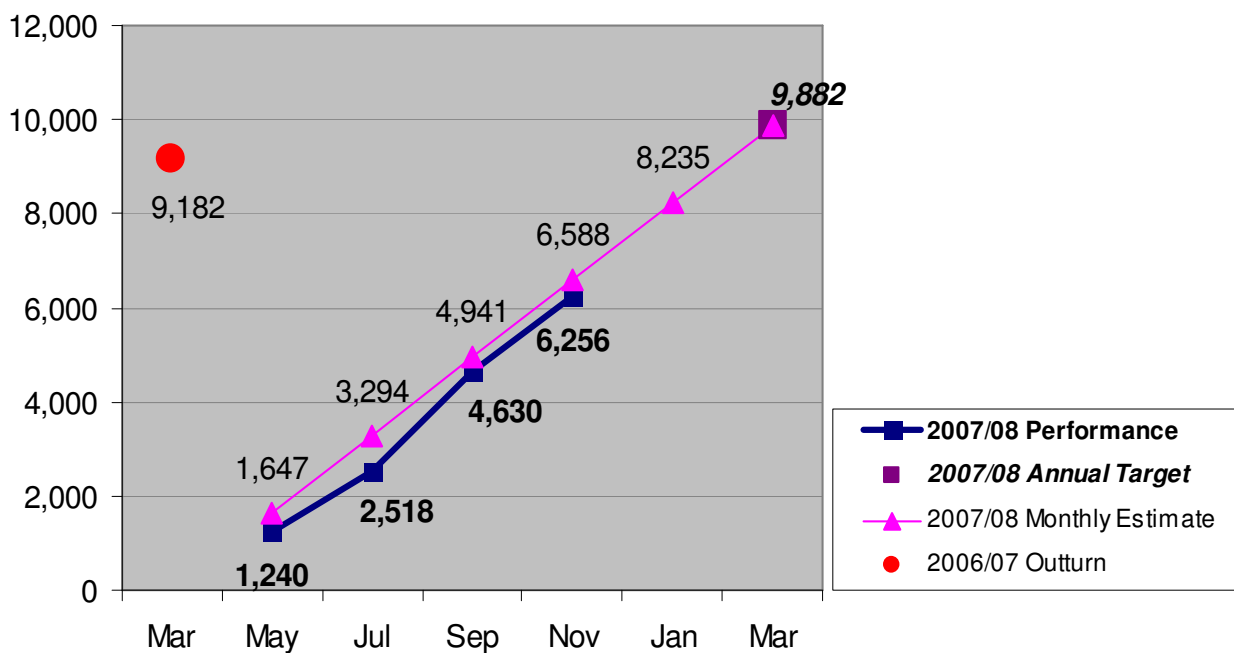


Traffic Light

RED

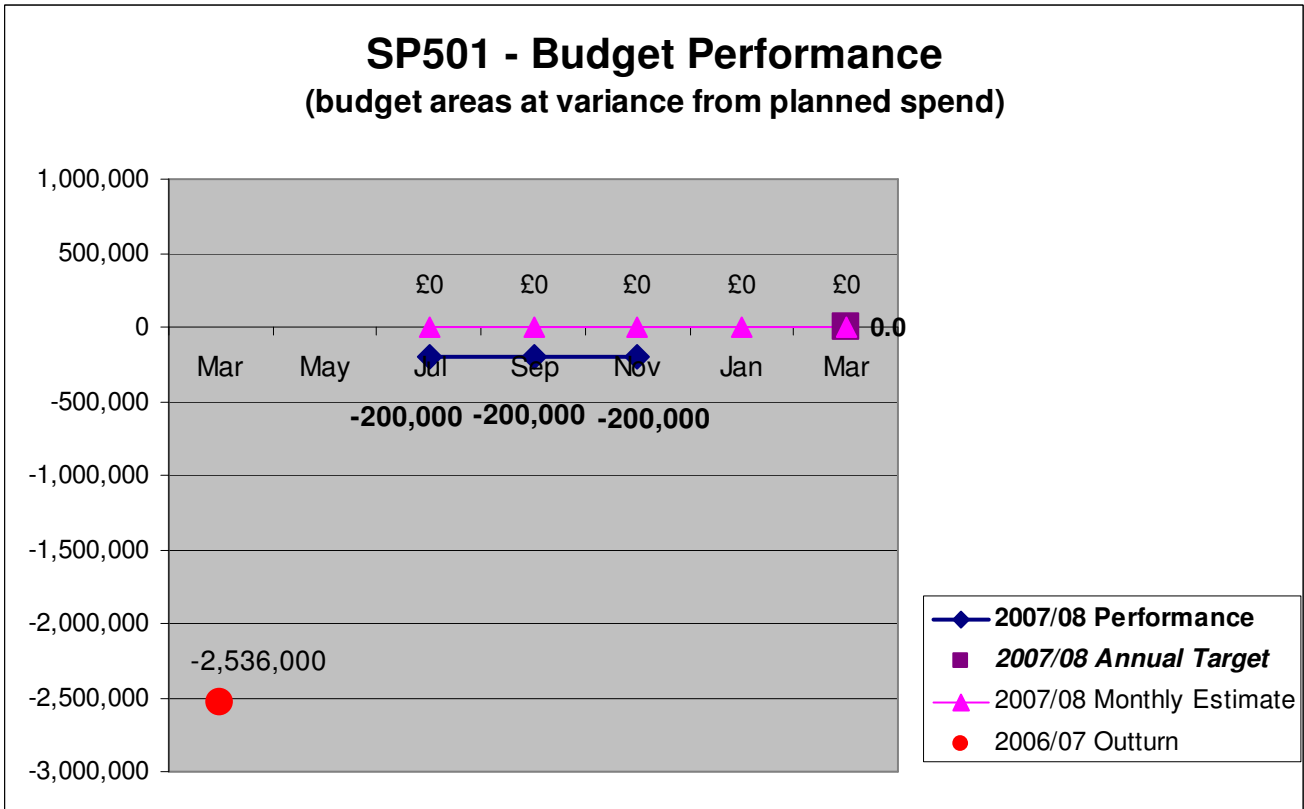
Higher Performance is better

### SP412 - Number of physical visits to public library premises per 1000 population



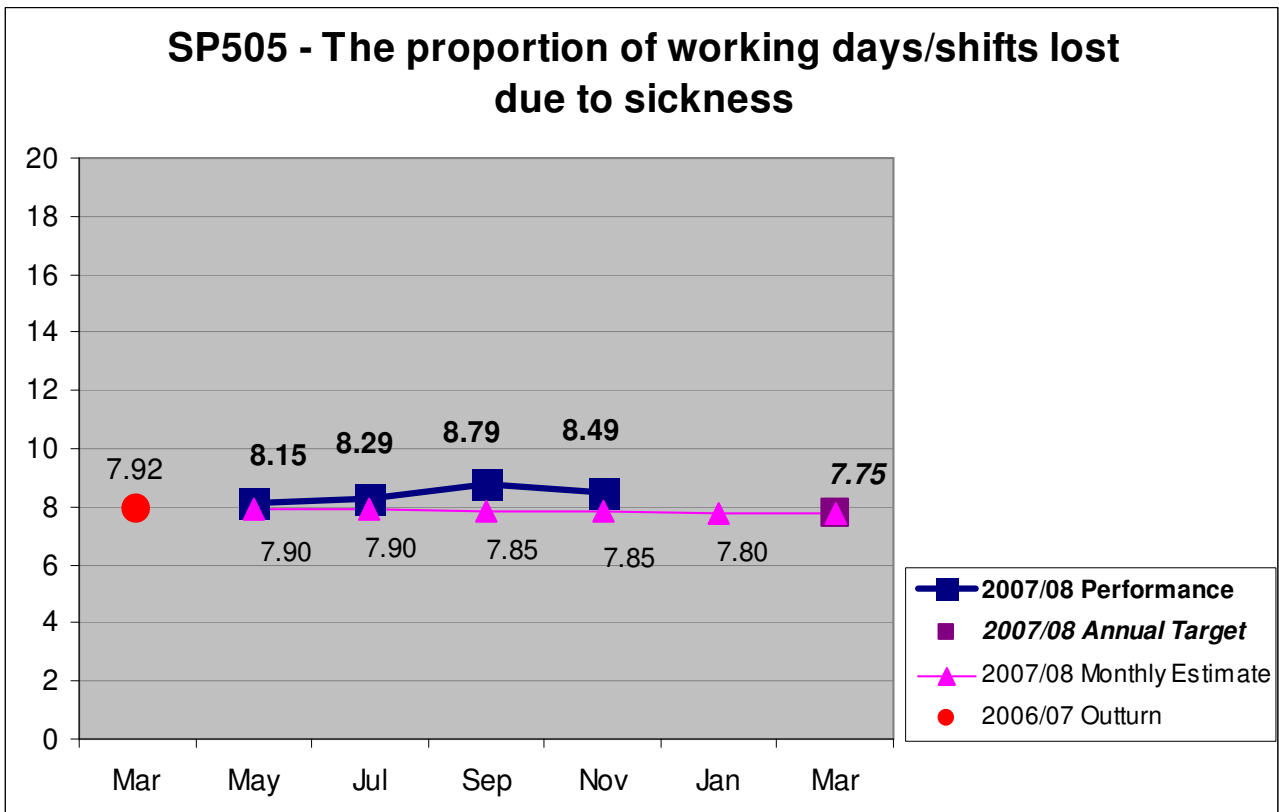
Traffic Light  
**GREEN**

Lower Performance is better



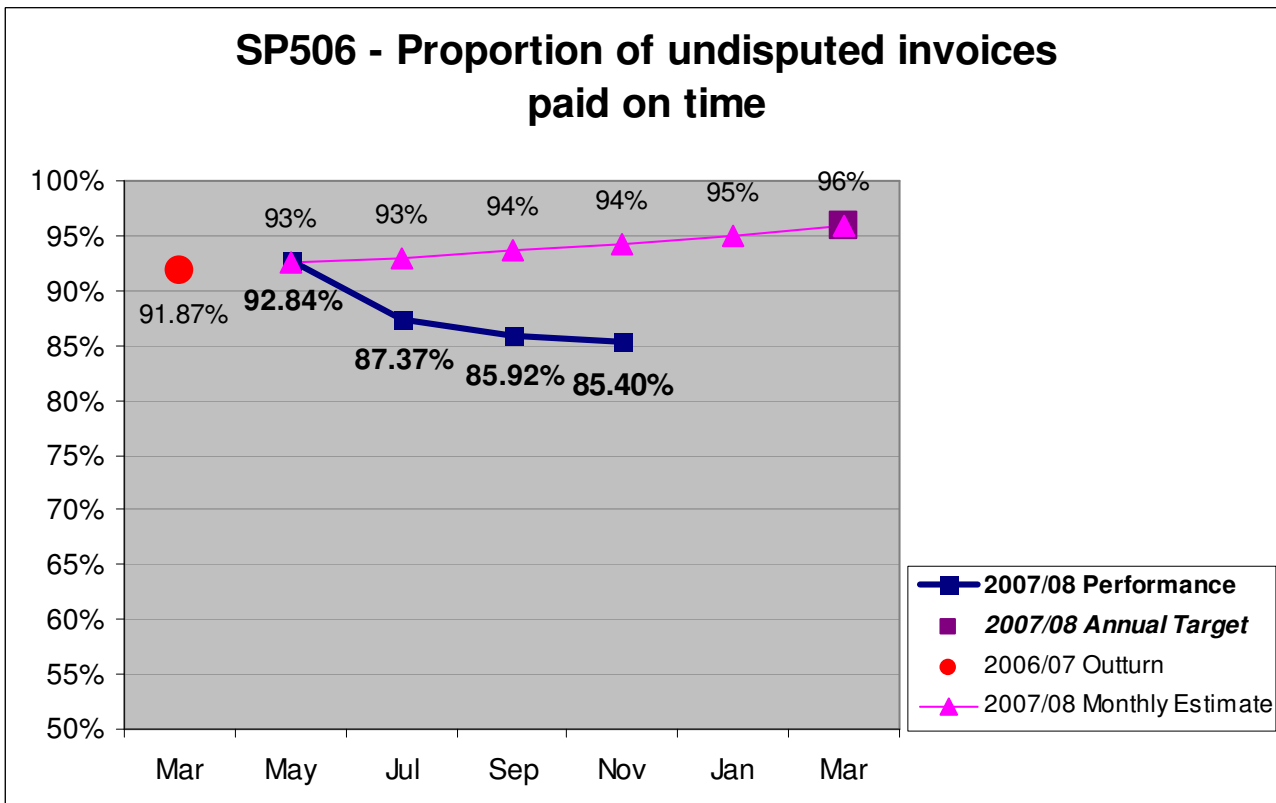
Traffic Light  
**AMBER**

Lower Performance is better



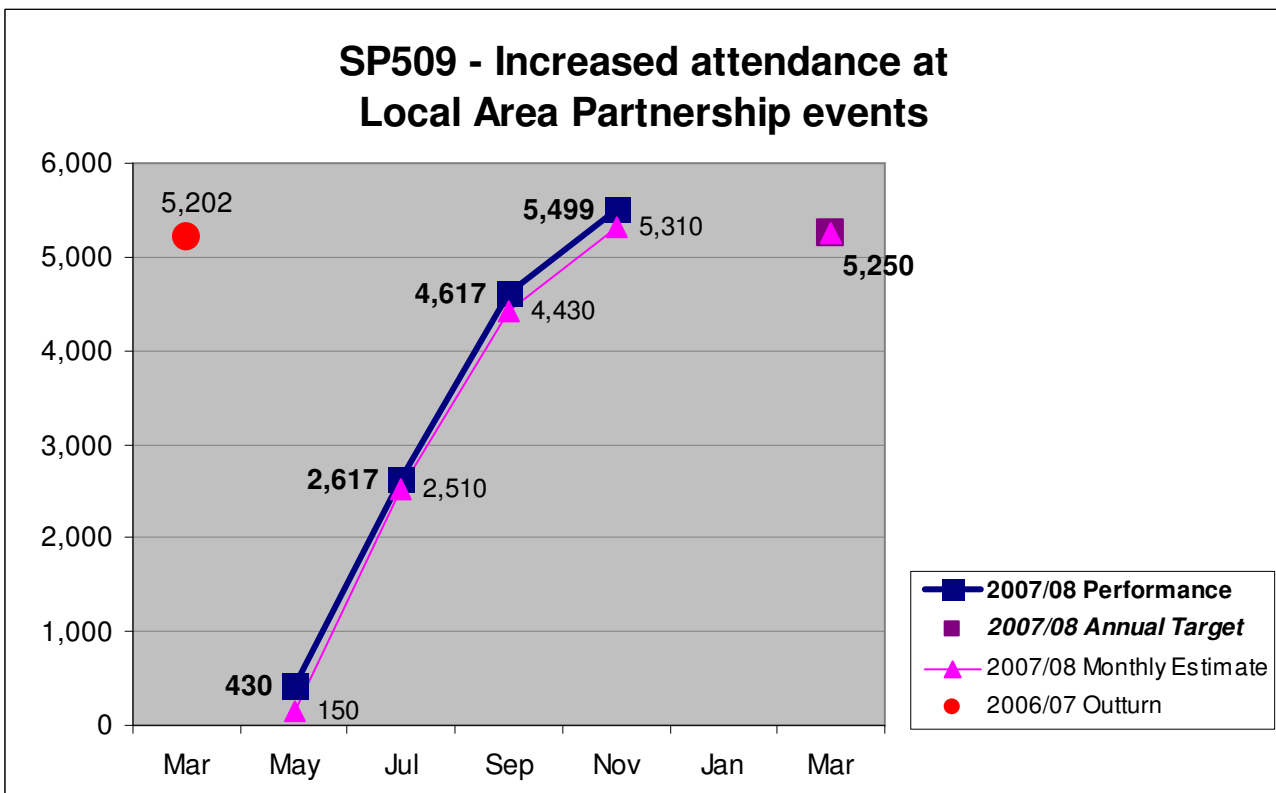
Traffic Light  
**AMBER**

Higher Performance is better



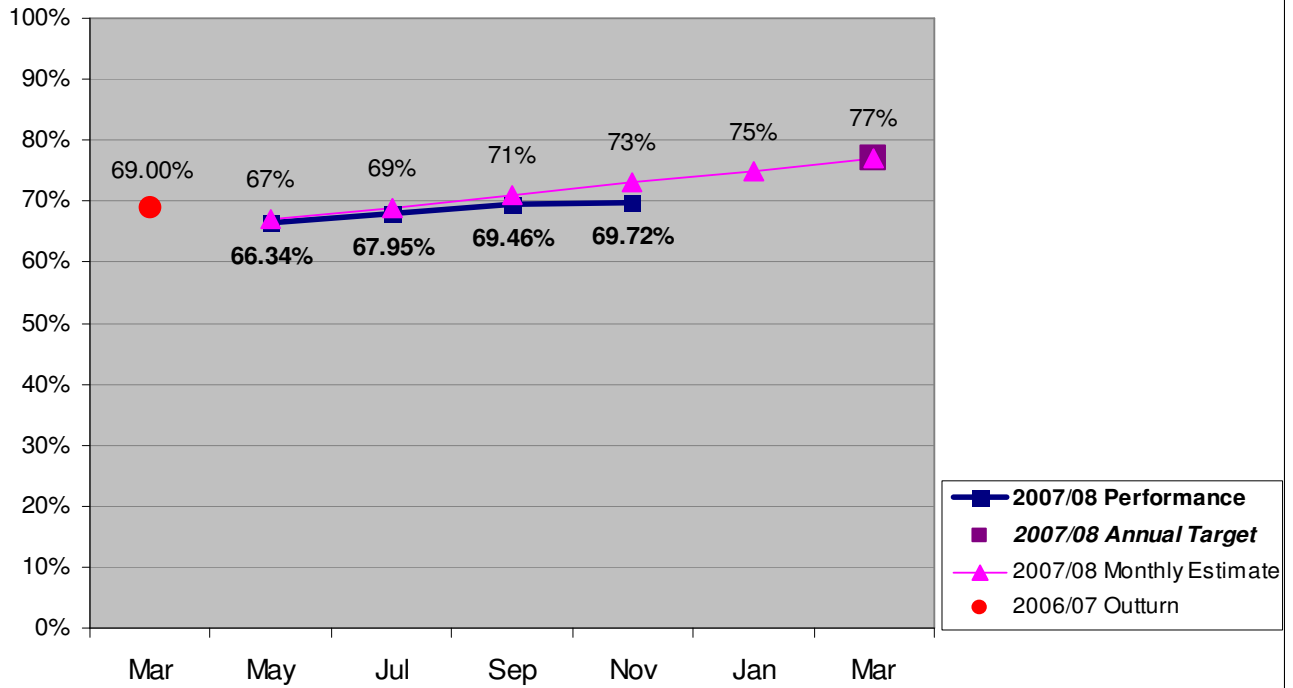
Traffic Light  
**GREEN**

Higher Performance is better



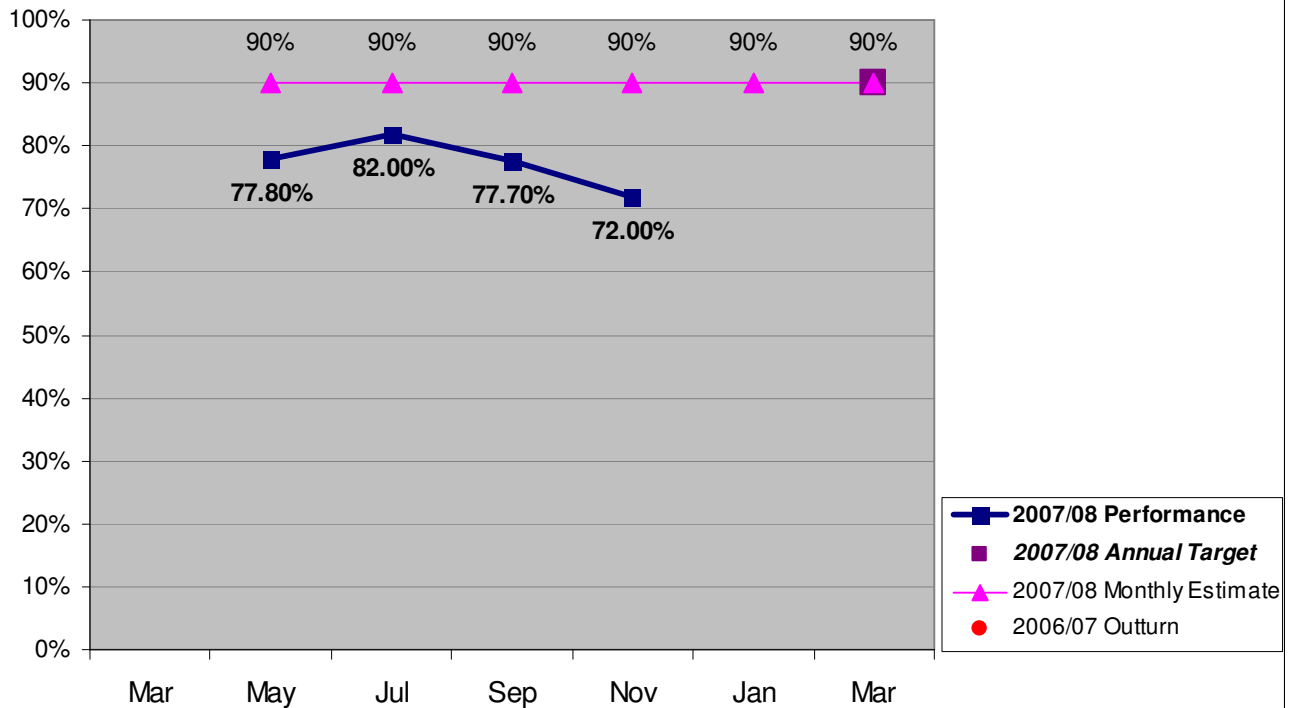
Higher Performance is better

### SP510 - % of telephones answered within the customer promise standard

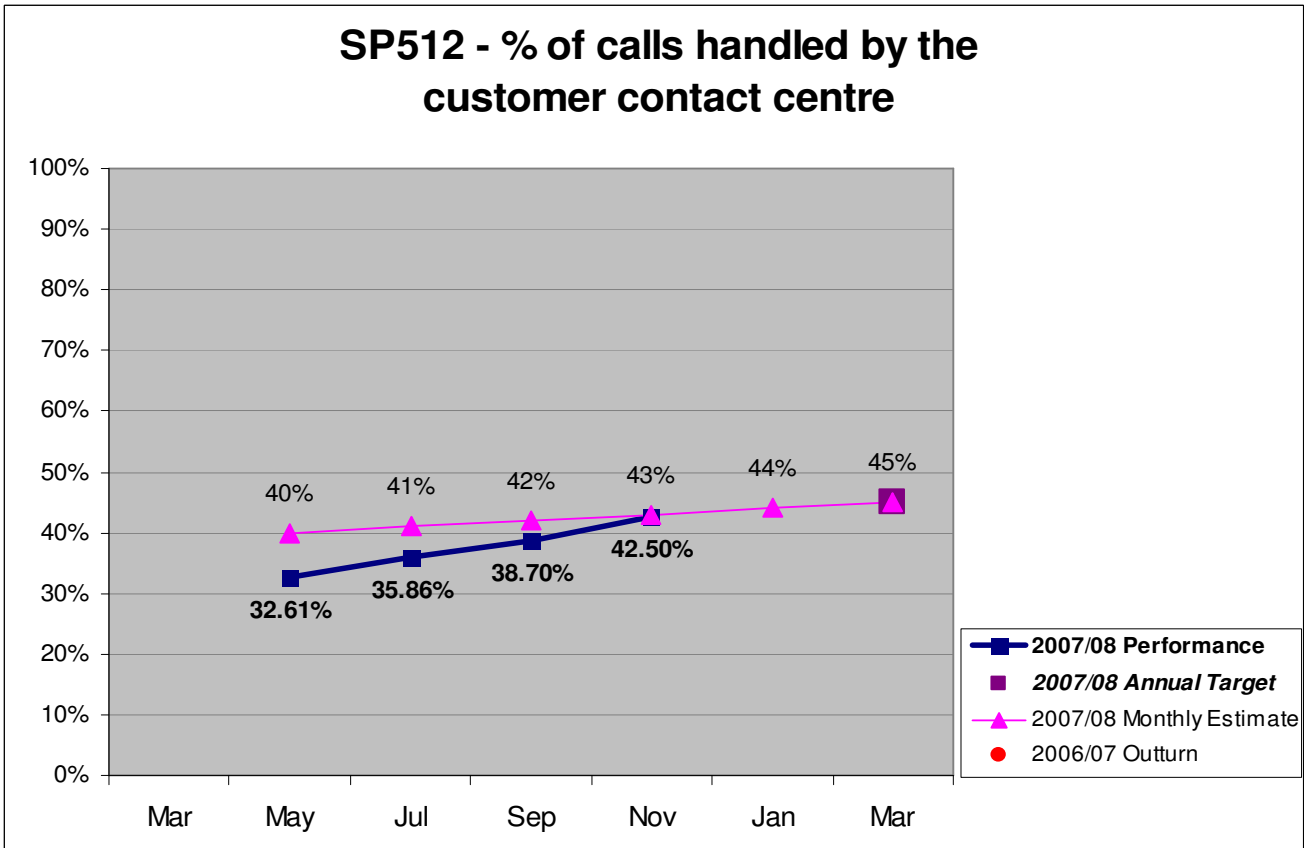


Higher Performance is better

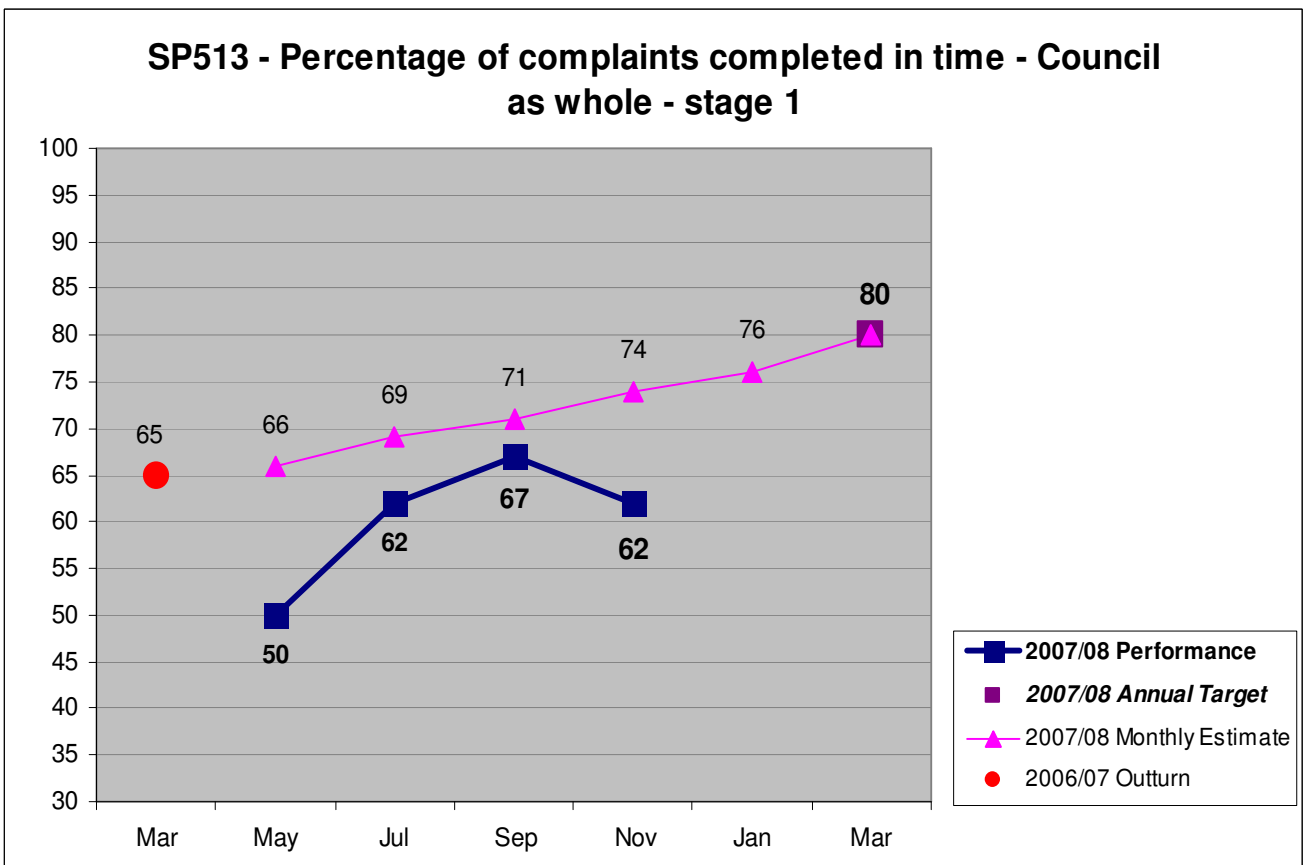
### SP511 - % of letters responded to within customer promise standard



Higher Performance is better



Higher Performance is better

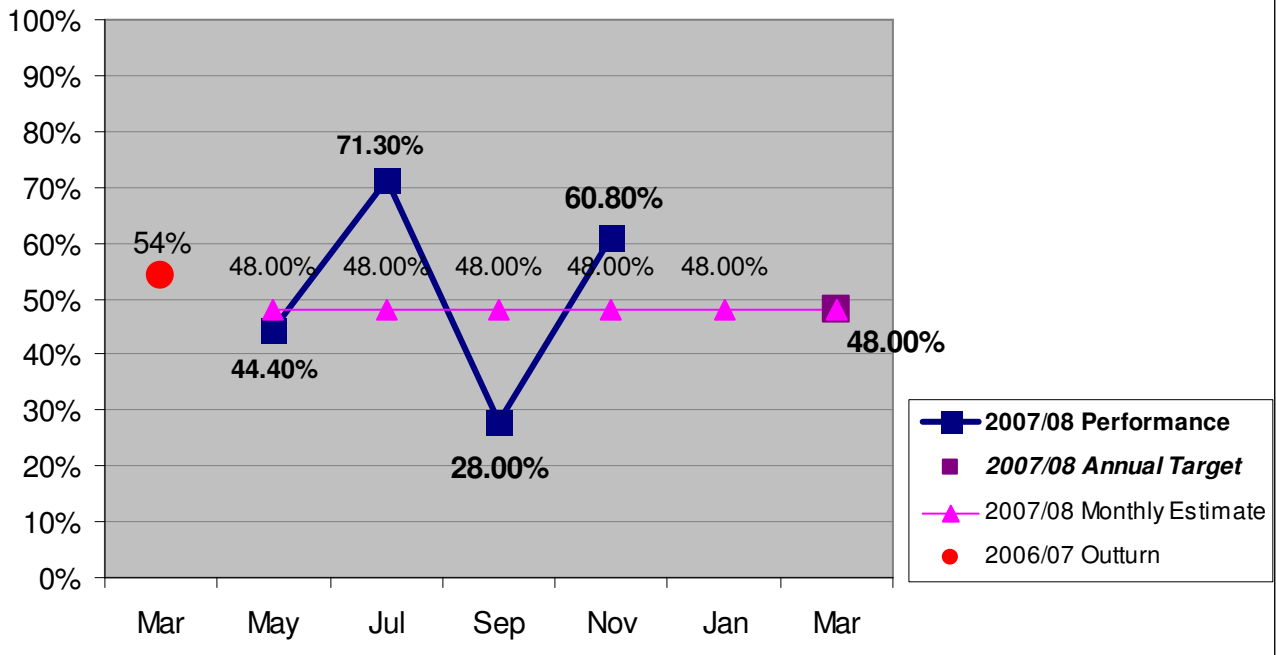


Traffic Light

**GREEN**

Higher Performance is better

### SP515a - % of attendees at LAP events who are from targeted communities: BME residents

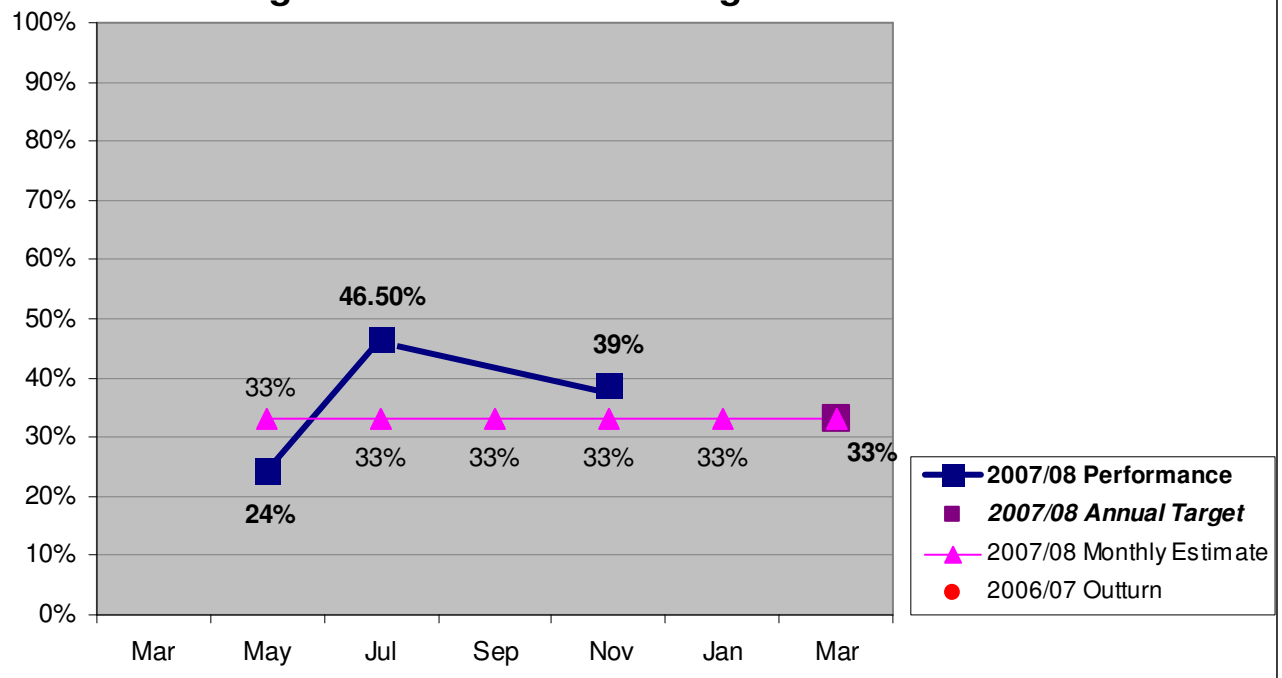


Traffic Light

**GREEN**

Higher Performance is better

### SP515b - % of attendees at LAP events who are from targeted communities: Bangladeshi residents

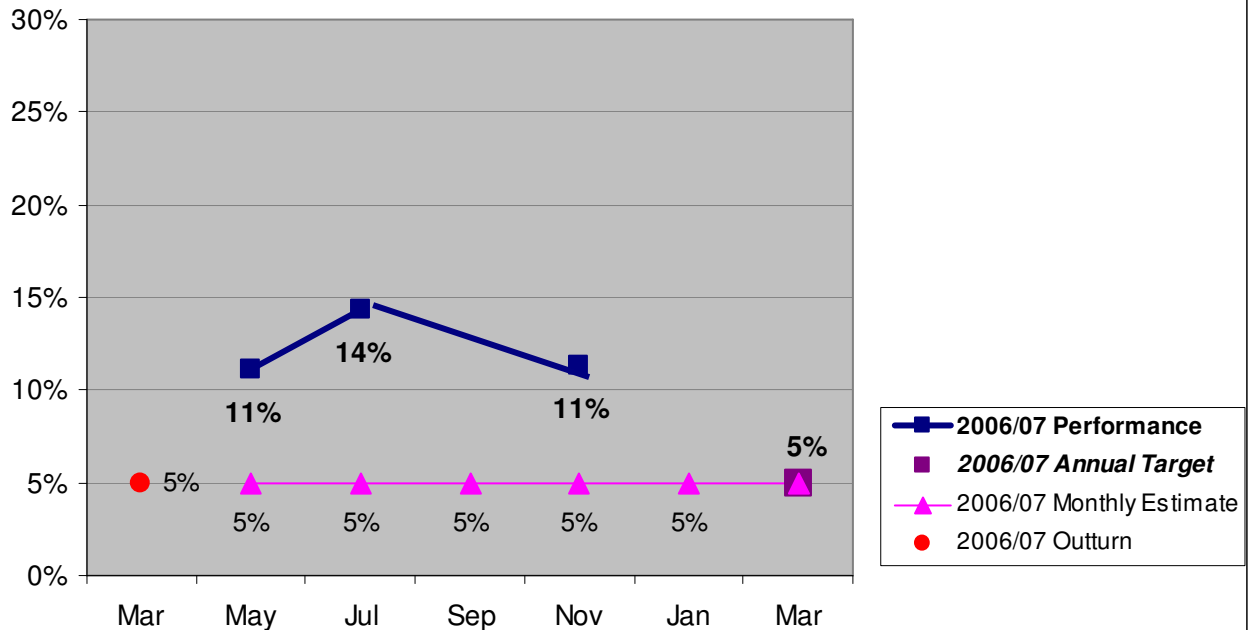


Traffic Light

**GREEN**

Higher Performance is better

### SP515c - % of attendees at LAP events who are from targeted communities: Somali residents

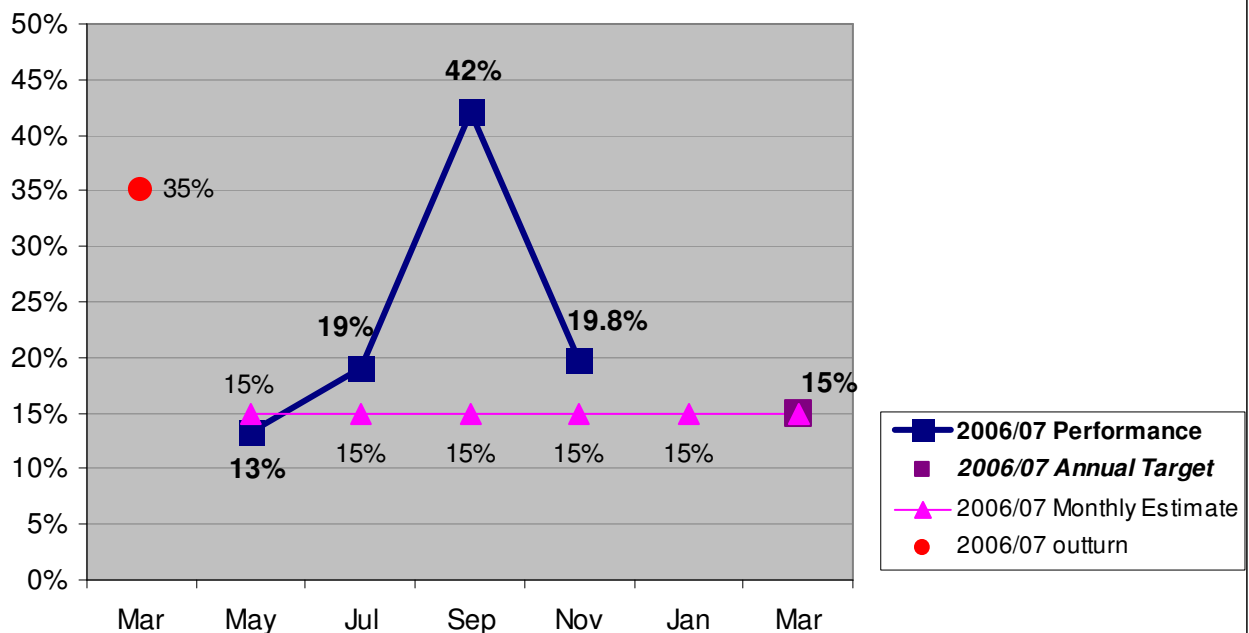


Traffic Light

**GREEN**

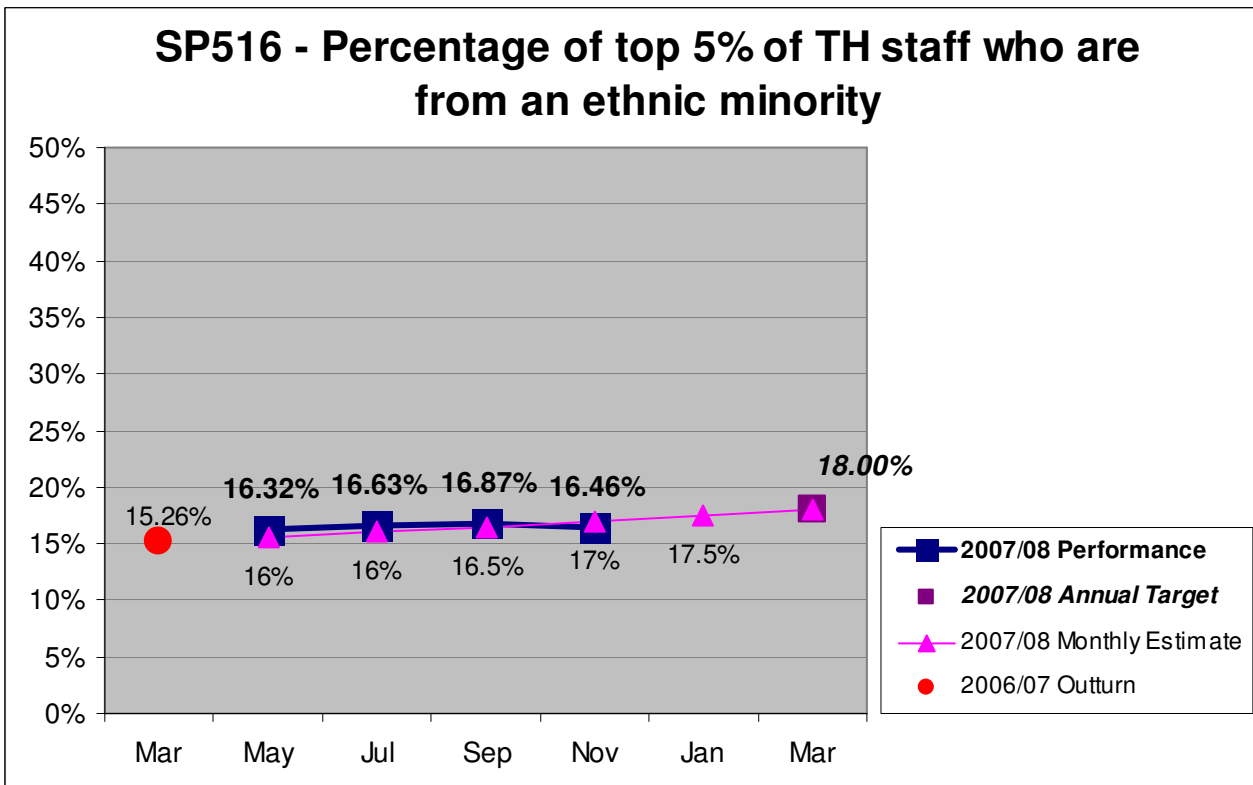
Higher Performance is better

### SP515d - % of attendees at LAP events who are from targeted communities: 16 - 25



Traffic Light  
**AMBER**

Higher Performance is better



Traffic Light  
**GREEN**

Higher Performance is better

